

4-Port AV Control Expander — Serial, Relay & Ethernet

Extend multi-device serial and relay control to remote locations over your existing network

MPN: CR-EXPAND4

Version 2.0

Important: Read these instructions carefully before connecting or operating this product.

Caution: Use direct interconnection (T568B) for network cables. Do not cross connect.

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1. INTRODUCTION

The KanexPro CR-EXPAND4 is a 4-port network serial port expander with MAIN COM uplink, 4 extended serial ports, 4 relay outputs, and a NEXT COM daisy-chain output. It communicates with central control systems or PCs over RS-232 and Ethernet. COM 1–2 support RS-232/RS-422/RS-485 with hardware flow control. COM 3–4 support RS-232 with hardware flow control.

2. FEATURES

- ✓ MAIN COM (RS-232) + 4 extended serial ports — 5 serial connections total
- ✓ COM 1–2: RS-232/RS-485/RS-422 with hardware flow control
- ✓ COM 3–4: RS-232 with hardware flow control
- ✓ NEXT COM daisy-chain output for cascading multiple expanders
- ✓ All serial ports: 2400–115200bps, 7/8 data bits, odd/even/none parity, 1/2 stop bits
- ✓ 4x relay outputs, normally open (1A 24VDC/AC)
- ✓ 10/100M Ethernet with TCP/UDP — TCP ports 8001–8004 per serial
- ✓ Built-in web server for browser-based configuration
- ✓ Compatible with AMX, Crestron, RTI, and all third-party controllers
- ✓ DC 24V/1A power (adapter included) — no PoE

3. PACKAGE CONTENTS

- | | |
|-----------------------------------|---------------------------|
| • 1x Network Serial Port Expander | • 4x Machine Screw |
| • 2x 5-pin Phoenix (3.81mm) | • 2x Mounting Ear |
| • 2x 7-pin Phoenix (3.81mm) | • 1x 24V/1A Power Adapter |
| • 1x 8-pin Phoenix (3.81mm) | • 1x User Manual |
| • 2x 9-pin Phoenix (3.81mm) | |



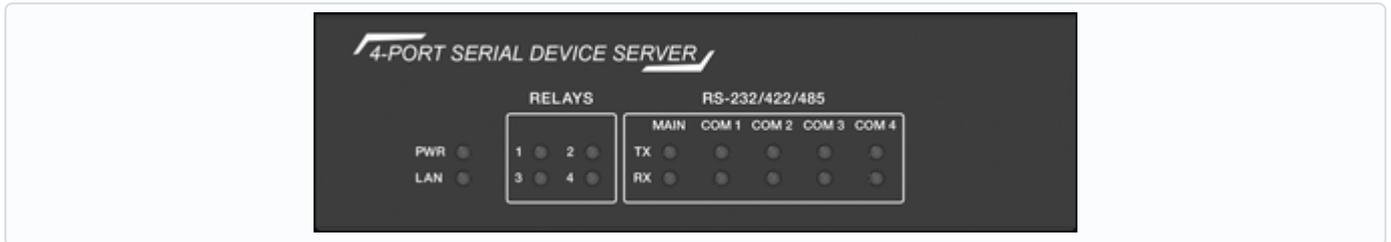
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Specifications

Technical		
	RS-232	Full duplex, configurable hardware flow control
	RS-485	Half duplex (COM 1–2 only)
	RS-422	Full duplex (COM 1–2 only)
	Baud Rate	2400, 4800, 9600, 14400, 19200, 38400, 56000, 57600, 115200
	Relays	Up to 1A 24VDC/AC loading per channel
Connection		
	Inputs	1× LAN (RJ45), 1× MAIN COM (7-pin Phoenix), 1× DC 24V (2-pin Phoenix)
	Outputs	1× NEXT COM (7-pin Phoenix), 2× COM 1/2 (9-pin Phoenix), 2× COM 3/4 (5-pin Phoenix), 1× RELAY (8-pin Phoenix)
Mechanical		
	Housing	Metal enclosure, black
	Dimensions	5.79" × 5.12" × 1.65" (147 × 130 × 42 mm)
	Weight	1.48 lbs (673g)
	Power	DC 24V/1A (no PoE) — <2W
	Operating Temp	32°F – 104°F (0°C – 40°C)
	Storage Temp	-4°F – 140°F (-20°C – 60°C)
	Humidity	20%–90% RH (non-condensing)

Operation Controls

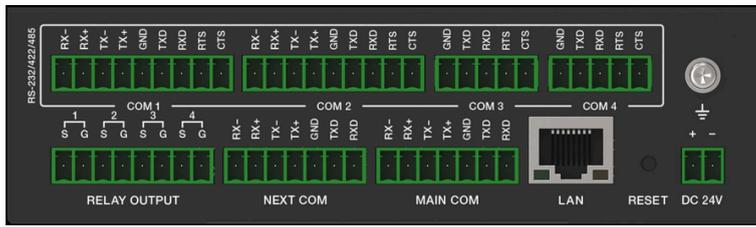
5.1 FRONT PANEL



#	NAME	DESCRIPTION
1	PWR LED	Green — on when powered
2	LAN LED	Green — flashes during network communication
3	RELAYS 1–4	Green — on when relay is closed (2×2 grid)
4	MAIN TX/RX	Red (TX) / Yellow (RX) — main COM port activity
5	COM 1–4 TX/RX	Red (TX) / Yellow (RX) — per-port serial activity



5.2 REAR PANEL



#	NAME	DESCRIPTION
1	COM 1-2	RS-232/RS-422/RS-485 + HW flow (9-pin Phoenix: RX-/RX+/TX-/TX+/GND/TXD/RXD/RTS/CTS)
2	COM 3-4	RS-232 + HW flow (5-pin Phoenix: GND/TXD/RXD/RTS/CTS)
3	RELAY OUTPUT	4x relay (8-pin Phoenix: S/G per channel), normally open, 1A 24VDC/AC
4	NEXT COM	Daisy-chain serial output (7-pin Phoenix) to cascade additional expanders
5	MAIN COM	Primary serial to control processor (7-pin Phoenix). RS-232 mode. RS-422/485 reserved.
6	LAN	10/100M Ethernet (RJ45). Default: 192.168.1.100
7	RESET	Hold 5s to factory reset. IP restores to 192.168.1.100
8	Ground	Chassis ground terminal
9	DC 24V	DC 24V/1A power input (+/-)

TCP/UDP PORT MAPPING

PORT	TCP	UDP LOCAL	UDP REMOTE (DEFAULT)
System Config	8005	9005	1005
COM 1	8001	9001	1001
COM 2	8002	9002	1002
COM 3	8003	9003	1003
COM 4	8004	9004	1004

Note: Serial data is forwarded bidirectionally between each COM port and its corresponding TCP/UDP port. The MAIN COM uplinks to the control processor. The NEXT COM cascades to additional expanders.



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Web GUI & API Summary

The CR-EXPAND4 includes a built-in web server and API command interface for configuration and control.

WEB GUI

Connect to the device IP (default: 192.168.1.100) via any browser. Three configuration pages are available:

Overview Page: Firmware version, serial port status, IP info, TCP/UDP ports, relay status

Configurations Page: Set baud rate, data bits, stop bits, parity, and serial type for each COM port. Toggle relays. Name the device.

System Page: DHCP ON/OFF, IP/subnet/gateway, TCP/UDP mode selection, UDP port configuration, factory reset.

API COMMANDS (VIA SERIAL OR TCP/UDP)

All ASCII commands terminate with !. Send via MAIN COM (RS-232, 115200 8N1) or TCP port 8005.

COMMAND	DESCRIPTION
help!	Get command list
get ip!	Get IP address
set ip:192.168.1.50!	Set IP address
get baud1!	Get COM 1 baud rate
set baud1:9600!	Set COM 1 baud rate
set relay1:on!	Turn on relay 1
set relay1:off!	Turn off relay 1
get relay1!	Get relay 1 status
set uarttype1:rs485!	Set COM 1 to RS-485
get version!	Get firmware version
set name:RoomA!	Set device name
set factory!	Factory reset
reboot!	Reboot device

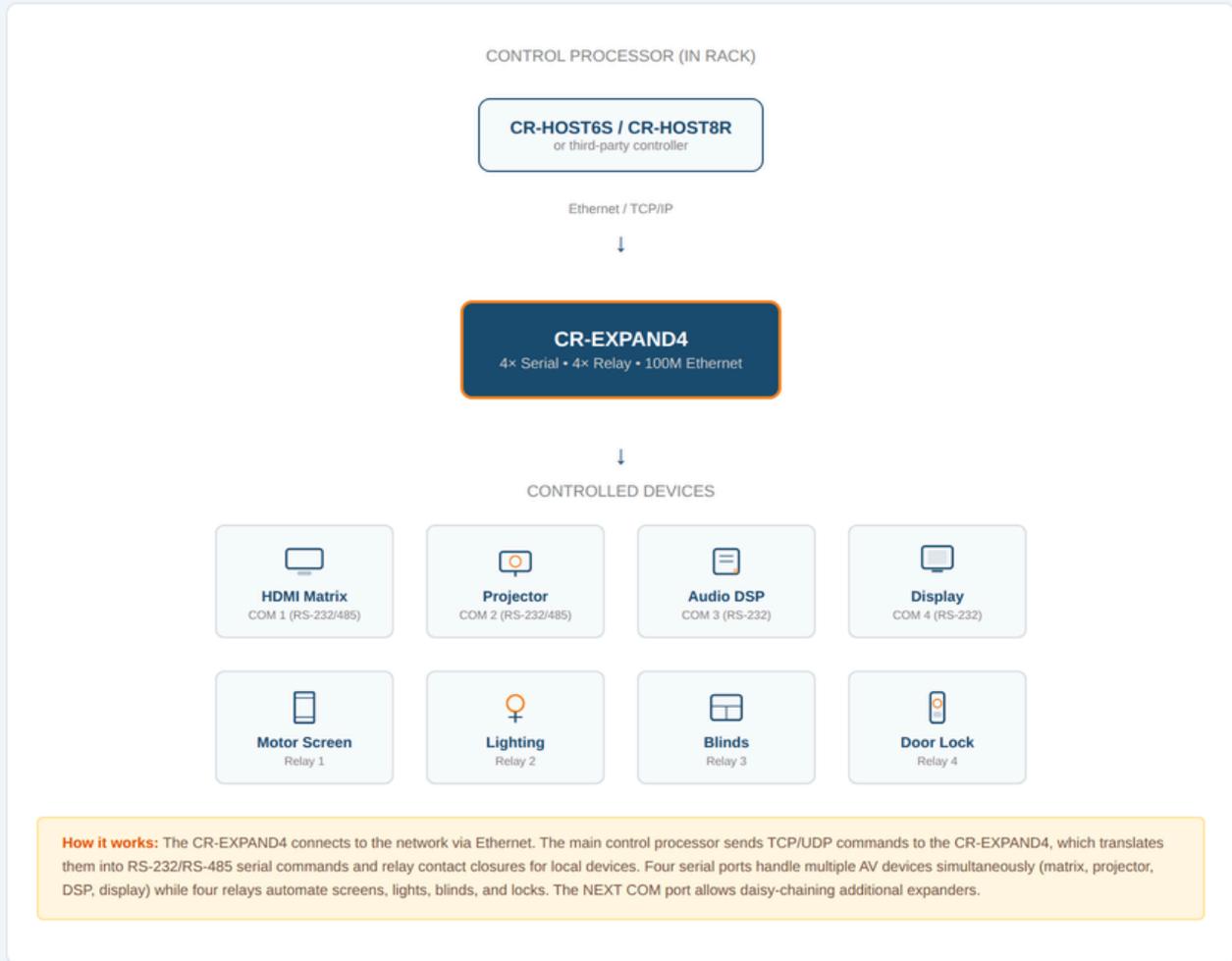
Hex commands: The CR-EXPAND4 also supports binary (hex) API commands. See the original equipment manual for full hex protocol reference.



Application Example

APPLICATION DIAGRAM

4-Port AV Control Expander — Serial, Relay & Ethernet — CR-EXPAND4



TROUBLESHOOTING

ISSUE	SOLUTION
Device does not power on	Verify DC 24V adapter is connected. Check PWR LED (green). No PoE — must use adapter.
Serial device not responding	Confirm baud rate and protocol (RS-232/422/485) via Web GUI. Check TX/RX LEDs. Verify pin wiring for 9-pin (COM 1–2) or 5-pin (COM 3–4).
Cannot access web GUI	Default IP: 192.168.1.100. Ensure PC is on same subnet. Use Chrome.
Relay not triggering	Check RELAY LED on front panel. Verify wiring (S/G). Test via Web GUI or API. Max: 1A 24VDC/AC.
Daisy-chain not working	Verify NEXT COM wiring. Confirm cascaded device is on same baud rate. Check for latency.
Factory reset	Hold RESET 5 seconds. IP restores to 192.168.1.100. All settings reset.



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