

FLEX-MMX12

Single Plug-in Card Matrix Switcher



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Version: FLEX-MMX12_2016V1.1

Preface

Read this user manual carefully before using this product. Pictures shown in this manual is for reference only, different model and specifications are subject to real product.

This manual is only for operation instruction only, not for any maintenance usage. The functions described in this version are updated till January 2016. Any changes of functions and parameters since then will be informed separately. Please refer to the dealers for the latest details.

All product function is valid till 12-1-2016.

Trademarks

Product model and its logo are trademarks. Any other trademarks mentioned in this manual are acknowledged as the properties of the trademark owner. No part of this publication may be copied or reproduced without prior written consent.

FCC Statement

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.

Operation of this equipment in a residential area is likely to cause interference, in which case the user at their own expense will be required to take whatever measures may be necessary to correct the interference

Any changes or modifications not expressly approved by the manufacture would void the user's authority to operate the equipment.







SAFETY PRECAUTIONS

To insure the best from the product, please read all instructions carefully before using the device. Save this manual for further reference.

- Unpack the equipment carefully and save the original box and packing material for possible future shipment
- Follow basic safety precautions to reduce the risk of fire, electrical shock and injury to persons.
- Do not dismantle the housing or modify the module. It may result in electrical shock or burn.
- Using supplies or parts not meeting the products' specifications may cause damage, deterioration or malfunction.
- Refer all servicing to qualified service personnel.
- To prevent fire or shock hazard, do not expose the unit to rain, moisture or install this product near water.
- Do not put any heavy items on the extension cable in case of extrusion.
- Do not remove the housing of the device as opening or removing housing may expose you to dangerous voltage or other hazards.
- Install the device in a place with fine ventilation to avoid damage caused by overheat.
- Keep the module away from liquids.
- Spillage into the housing may result in fire, electrical shock, or equipment damage. If an object or liquid falls or spills on to the housing, unplug the module immediately.
- Do not twist or pull by force ends of the optical cable. It can cause malfunction.
- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.
- Unplug the power cord when left unused for a long period of time.
- Information on disposal for scrapped devices: do not burn or mix with general household waste, please treat them as normal electrical wastes.

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1. Introduction

1.1 Introduction to FLEX-MMX12

The KanexPro FLEX-MMX12 is a seamless modular matrix designed with twelve (12) adaptable PCIE slots for single VGA, DVI, HDMI, and HDBaseT™ with PoC input and output cards. AV System designers can create a flexible AV matrix system based on project requirements ranging from 11x1~1x11 input and output combinations.

With powerful EDID and HDCP management, this adaptable matrix supports seamless switching and scaling with independent routing of audio and video to compensate for any signal attenuation caused.

1.2 Features

Auto-sensing of input or output signals

- Built-in EDID management
- HDCP 1.4 compliant
- Controllable via front panel buttons, IR, RS232 & TCP/IP
- · Built-in web based GUI for quick access to control via network
- Adjustable output resolution
- Online firmware upgrade via USB port
- 10 global presets
- Internal power supply (100Volt~240Volt AC, 50/60Hz)
- Backed by KanexPro 3-Year full parts & labor warranty

1.3 Package List

- ∻ 1 x FI FX-MMX12 ♦ 1 x IR Receiver
- ♦ 1 x IR Remote
- ∻ 2 x Pluggable Terminal Blocks
- ∻ 4 x Plastic cushions ♦ 1 x Power Cord
- ♦ 1 x User Manual
- Gignal cards are sold and packed separately, all the items listed above are for FLEX-MMX12 solely. Confirm all the accessories are included, if not, please contact with the dealer.

2. Panel Description

2.1 FLEX-MMX12

2.1.1 Front Panel

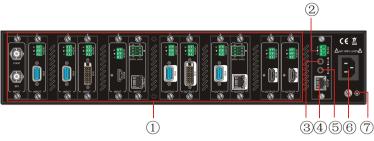


| No. | Name | Description | | | |
|-----|--------------------|--|--|--|--|
| | FIRMWARE | Micro USB port, used for firmware update | | | |
| | Power indicator | Light green once powered on Turn red in standby mode Turn off when powered off | | | |
| | System Monitor | Display real-time operation status | | | |
| | INPUTS | Input selection buttons, ranges from 0~ 9 | | | |
| | OUTPUTS | Output selection buttons, ranges from 0~ 9 | | | |
| | | ALL: Select all inputs/ outputs | | | |
| | | EDID : EDID management button, enable input port to learn the EDID data from output devices. | | | |
| 6 | MENU | CLEAR: Withdraw an operation before it comes into effect/ exit inquiry mode | | | |
| | | ENTER : confirm operation/ long-press (3sec or more) to enter inquiry mode | | | |

\square

- Input/ output channels are recognized as double-digit, so press channel 1~9 as 01~09, besides, the interval should not exceed 8s.
- 2) Operations will be automatically canceled 8s later unless pressing ENTER to confirm.

2.1.2 Rear Panel



| No. | Name | Description |
|-----|------------|--|
| | Card Slots | Flexible card slots, 12 in total, insert input/ output signal cards here |
| | RS232 | Serial control port, connect with RS232 port of control device, control the device or 3 rd party device connected to I-TP &O-TP |
| | IR ALL IN | Input port for IR control signal, connect with IR receiver (5V, with carrier), work with IR emitters connected to IR OUT of far-end HDBT receivers |
| | TCP/IP | TCP/IP control port, connect with control device (e.g. a PC) |
| | IR EYE | Connect with IR receiver (5V, with carrier) to control the switcher |
| | Power port | Connect with 100~240V AC outlet |
| | Ground | Connect to grounding |

- 1) FLEX-MMX12 supports flexible card connection to form $11x1 \sim 1x11$ matrix.
- 2) Pictures shown in this manual are only for reference.

2.2 Signal Cards

FLEX-MMX12 boasts 12 card slot for flexible input and output signal card combinations, various signal card can be selected, including VGA, DVI, SDI, HDBT, HDMI, according to specific need. All the signal cards support seamless distribution and hot-plug.

The chart below shows all signal cards FLEX-MMX12 supported:

| Input | | Output | | |
|--------------|------------------------------|-------------------|------------------------------|--|
| Card | Ports | Card | Ports | |
| FLEX-IN-HDBT | HDBT& Analog Audio& RS232 | FLEX-OUT-HDB T | HDBT& Analog Audio& RS232 | |
| FLEX-IN-SDI | SDI& Loop output | FLEX-IN-SDI | SDI& Loop output | |
| FLEX-IN-VGA | VGA& Analog audio | FLEX-OUT-VGA | VGA& Analog audio | |
| FLEX-IN-DVI | DVI& Analog Audio | FLEX-OUT-DVI | DVI& Analog Audio | |
| FLEX-IN-HD | HDMI& Analog Audio | FLEX-OUT-HD | HDMI& Analog Audio | |

2.2.1 FLEX-IN & OUT HDBT

HDBT signal card (refer to 6.2.1 for detailed specification)

HDMI1.3 & HDCP1.3 compliant;

Work with HDBT transmitter/ receiver to attain long-distance (up to 70m via qualified CAT6 cable) (up to 70m via qualified CAT6 cable) transmission for 1080p signal and bi-directional RS232 control;

Real-time work status indicator: green LED blinks once powered on; yellow LED lights when the port is connected with HDBT devices;

HDBT port supports PoE;

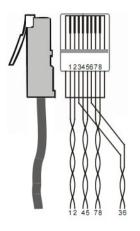
Comprehensive audio capacity with embedded HDMI audio and 1 auxiliary analog audio port, audio source selectable via RS232 command/ GUI;

Output resolution adjustable via command or GUI;

Support EDID management and DDC communication.



Figure 2-1 I-TP Pin layout of the HDBT connector:



| Pin | Color |
|-----|--------------|
| 1 | orange white |
| 2 | orange |
| 3 | green white |
| 4 | blue |
| 5 | blue white |
| 6 | green |
| 7 | brown white |
| 8 | brown |

Figure 2-2 O-TP

Twist the pure-color cables with their half-color cables.

2.2.2 FLEX-IN-SDI & Loop OUT

Single SDI input card (refer to 6.2.2 for detailed specification)

Transmit high-definition 3G-SDI/HD-SDI/SDI signal;

Resolution range: 1080p, 1080i, 720p;

Transmit 1080p signal up to 100m;

INPUT card: 1 loop output for local monitoring;

OUTPUT card: 1 SDI and 1 loop output.

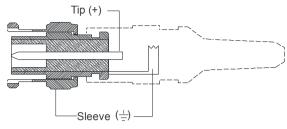




Figure 2- 3 IN-SDI

Figure 2- 4 LOOP OUT-SDI

The BNC connector is shown as the figure below.



BNC Connector

2.2.3 FLEX-IN & OUT VGA

Single VGA signal card (refer to 6.2.3 for detailed specification)

VGA port supports VGA C-Video, YPbPr;

Input card automatically recognizes input signal format;

Output signal format adjustable via commands or GUI;

Output resolution adjustable via commands or GUI:

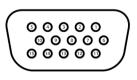
- Resolution range for VGA signal: 800x600, 1024x768, 720p, 1280x1024, 1080i, 1080p (default), 1920x1200;
- Resolution range for YPbPr signal: 720p, 1080i, 1080p;
- Resolution range for CVBS signal: 480i, 576i;



Figure 2-5 IN-VGA

Figure 2- 6 OUT-VGA

Pin layout of the VGA connectors (female):



| Pin | Signal | Pin | Signal |
|-----|-----------|-----|---------|
| 1 | RED | 9 | KEY/PWR |
| 2 | GREEN | 10 | GND |
| 3 | BLUE | 11 | ID0/RES |
| 4 | ID2/RES | 12 | ID1/SDA |
| 5 | GND | 13 | HSync |
| 6 | RED_RTN | 14 | VSync |
| 7 | GREEN_RTN | 15 | ID3/SCL |
| 8 | BLUE_RTN | | |

When connecting to YPbPr or CVBS signal, insert converting cables according to specific pin definitions (see the figures below):

VGA- YPbPr:



Figure 2-7 VGA-YPbPr converting guide

| Pin | Signal | Pin | Signal |
|---------|----------------|------|--------|
| 1 | RED | 6 | GND |
| 2 | GREEN | 7 | GND |
| 3 | BLUE | 8 | GND |
| Other p | oins are not u | sed. | |

VGA- CVBS:



Figure 2-8 VGA-C-Video converting guide

| Pin | Signal | Pin | Signal | | | | |
|---------|--------------------------|-----|--------|--|--|--|--|
| 1 | RED | 6 | GND | | | | |
| 7 | GND | 8 | GND | | | | |
| Other p | Other pins are not used. | | | | | | |

2.2.4 FLEX-IN & OUT DVI

Single DVI signal card (refer to 6.2.4 for detailed specification)

HDMI1.3& HDCP1.3 compliant, capable to transmit DVI/ HDMI signal;

Output resolution adjustable via commands or GUI: including auto, 800x600, 1024x768, 720p, 1280x1024, 1080i, 1080p (default), 1920x1200

Input/ Output audio can be enabled/ disabled via commands (default settings: input audio: disabled; output audio: enabled)

Features EDID management and DDC communication.



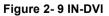




Figure 2-10 OUT-DVI

Pin Layout of the DVI-I connector (Dual-Link). (Female)

| | Pin | Function | Pin | Function |
|--------|-----|-----------------------------|-----|--|
| | 1 | T.M.D.S.Data2- | 13 | T.M.D.S.Data3+ |
| | 2 | T.M.D.S.Data2+ | 14 | +5V Power |
| | 3 | T.M.D.S. Data 2/4 Shield | 15 | Ground (return for +5V, Hsync and Vsync) |
| | 4 | T.M.D.S. Data 4- | 16 | Hot Plug Detect |
| L L | 5 | T.M.D.S. Data 4+ | 17 | T.M.D.S. Data 0- |
| | 6 | DDC Clock | 18 | T.M.D.S. Data 0+ |
| 9 | 7 | DDC Data | 19 | T.M.D.S. Data 0/5 Shield |
| | 8 | Analog Vertical Sync | 20 | T.M.D.S.Data5- |
| | 9 | T.M.D.S.Data1- | 21 | T.M.D.S.Data5+ |
| | 10 | T.M.D.S.Data1+ | 22 | T.M.D.S. Clock Shield |
| | 11 | T.M.D.S.Data1/ 3 Shield | 23 | T.M.D. S. Clock + |
| | 12 | T.M.D.S.Data3- | 13 | T.M.D.S.Data3+ |

| ſ | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | C1 C2 |
|---|----|----|----|----|----|----|----|----|-------|
| L | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | |
| l | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | |

2.2.5 FLEX-IN & OUT HD

Single HDMI signal card (refer to 6.2.5 for detailed specification)

HDMI1.3& HDCP1.3 compliant, capable to transmit DVI/ HDMI signal;

Auto-detect input resolution;

Max resolution: 1080p@60Hz

Output resolution adjustable via commands or GUI: including auto, 800x600, 1024x768, 720p, 1280x1024, 1080i, 1080p (default), 1920x1200

Support EDID Management and DDC communication;

Input audio source selectable via command, including HDMI embedded audio (default), and analog audio;

Analog output audio can be enabled/ disabled via commands (default: enabled)

Support EDID management& DDC communication



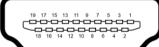
Figure 2-11 IN-HD



Figure 2- 12 OUT-HD

Pin layout of the HDMI connector (female).

| No. | Signal | No. | Signal |
|-----|-----------------------|-----|-------------------|
| 1 | TMDS Data 2+ | 11 | TMDS Clock Shield |
| 2 | TMDS Data 2 Shield | 12 | TMDS Clock- |
| 3 | TMDS Data 2- | 13 | CEC |
| 4 | TMDS Data 1+ | 14 | N.C. |
| 5 | TMDS Data 1 Shield | 15 | SCL |
| 6 | TMDS Data 1- | 16 | SDA |
| 7 | TMDS Data 0+ | 17 | DDC/CEC Ground |
| 8 | TMDS Data 0 Shield | 18 | +5V Power |
| 9 | TMDS Data 0- | 19 | Hot Plug Detect |
| 10 | TMDS Clock+ | | TMDS Clock Shield |



3. System Connection

3.1 Usage Precautions

- 1) System should be installed in a clean environment and has a prop temperature and humidity.
- 2) All of the power switches, plugs, sockets and power cords should be insulated and safe.
- 3) All devices should be connected before power on.

3.2 System Diagram

The following diagram illustrates typical input and output connections that can be utilized with FLEX-MMX12:

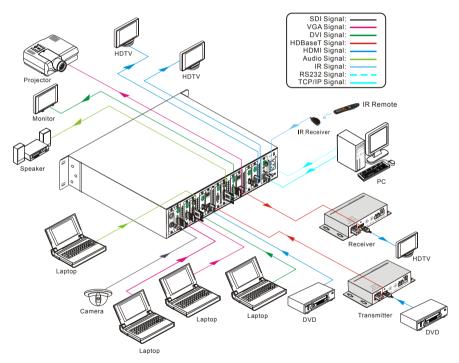


Figure 3-1 Connection Diagram

3.3 Connection Procedures

Step1. Insert necessary signal cards to the card slots.

Step2. Connect source device(s) (e.g. Blue-ray DVD) to corresponding input ports.

Step3. Connect displays to corresponding output ports.

Step4. Connect amplifier/ speaker to audio output ports.

Step5. Connect an IR Receiver to IR EYE to enable IR control.

Step6. Connect control device (e.g. a PC) to the RS232 port to enable serial control.

Step7. Connect control device (e.g. a PC) to the TCP/IP port to enable TCP/IP control.

Step8. Insert 100~240V AC outlet via the included power cord.

3.4 Application

Owing to its flexible card design, FLEX-MMX12 is an all-in-one solution which is ideal for different projects such as public display, educational demo, professional presentation, advertising display or control center. The switcher can handle all the audiovisual management, including the switching, driving, scaling etc.

4. Operations

4.1 Front Panel Control

FLEX-MMX12 provides with convenient front panel button control for I/O switch, EDID management, and system inquiry. Here we make a brief introduction to the operations.

4.1.1 Switching I/O connection

Input/ output channels are recognized in double-digit, press 01~09 for channel 1~9.

1) To convert one input to an output:

Operation: "INPUT"+"OUTPUT"+"ENTER"

Example: transfer input 01 to output 12:



2) To convert an input to several outputs:

Operation: "INPUT" + "OUTPUT" + "OUTPUT" + ... + "ENTER"

Example: Switch input 2 to output 2, 4



3) To convert an input to all outputs:

Operation: "input" + "ALL" + "ENTER"

Example: Convert input 02 to all outputs



4.1.2 EDID Learning

FLEX-MMX12 features EDID management to maintain compatibility between all devices.

> One input port learns the EDID data of one output port

Operation: "EDID"+"INPUT"+"OUTPUT"+"ENTER".

Example: Input 02 learns EDID data from output 4



> All input ports learn EDID data from one output port

Operation: "EDID"+"ALL"+"OUTPUT"+"ENTER"

Example: All input ports learn EDID data from output 04



4.1.3 Inquiry

Press and hold the button "ENTER" for 3 seconds to enter system inquiry mode. The chart below shows information that can be inquired:

| Function Items | Description | Example |
|---|---|----------------------------------|
| Check customer serial | Interface shown after entering inquiry mode, customer serial can be changed via RS232 command. | K181201E01A15070 001 customer |
| Check output resolution | In inquiry mode, press output channel to check its resolution | Resolution Out02 1920x1080P |
| Correspondence between inputs and outputs | "OUTPUT" + "ENTER" | Matrix Switch AV: 06 ->08 |

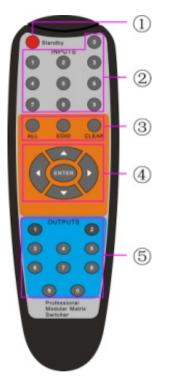
4.1.4 Clear operation

Function: clear the previous operations before pressing **ENTER** to enforce it. Press **CLEAR** can only erase the operations not confirmed by pressing **ENTER**.

- 1) Input/ output channels are recognized in double-digit, press 01~09 instead of 1~9.
- 2) The input delay time between two numbers of every input& output channel must be less than 8 seconds; otherwise the operation will be cancelled.
- 3) The input/output channels on the rear panel are counting from left to right no matter whether there is signal card.

4.2 IR Control

Connect an IR receiver to **IR EYE** on the rear panel, users can control the switcher with the included IR remote (shown as below):



Standby: enter/ exit standby mode

INPUTS: input selection buttons, channels 1~9 should be pressed as 01~09

Function Buttons: share the same operation with front panel buttons

ENTER:

- confirm operation
- long-press (3 seconds or more) to enter inquiry mode

Note: navigation buttons are unavailable.

OUTPUTS: output selection buttons, channels 1~9 should be pressed as 01~09

4.3 RS232 Control

FLEX-MMX12 provides with 1 3.5mm RS232 port for serial port control. Connect FLEX-MMX12 to the control device (e.g. a PC) with RS232 cable and set the correct parameters, the control device is capable to control FLEX-MMX12 via designed software.

4.3.1 Installation/uninstallation of RS232 Control Software

Installation: Copy the control software file to the computer connected with FLEX-MMX12.

Uninstallation: Delete all the control software files in corresponding file path.

4.3.2 Basic Settings

Firstly, connect FLEX-MMX12 with an input device and an output device. Then, connect it with a computer which is installed with RS232 control software. Double-click the software icon to run this software.

Here we take the software CommWatch.exe as example. The icon is showed as below:



The interface of the control software is showed as below:

| Parameter Configuration area | |
|---|--|
| JUANI (SerialPort) Test Tool (V1.0 |)) HTTP://WW.SL.COM.CN |
| PORT Com1 BaudRa 3600 Parity PNone Byte 8 Stop 1 Reset Clear Clear Save To File Hex View Stop View Auto Clear View New Line | Monitoring area, indicates whether the command sent works. |
| Hex Send Mode Send Auto Send Interval 1000 ms Counter Reset Clear | Command Sending area |
| 2013-05-08 14:03:35 Send:0 | Receive:0 V1.0 |

Please set the parameters of COM number, bound rate, data bit, stop bit and the parity bit correctly, only then will you be able to send command in Command Sending Area.

4.3.3 RS232 Communication Commands

Ш

- 1. Case sensitive.
- 2. In following commands, "["and "]" are symbols for easy reading and do not need to be typed in actual operation.
- 3. Type in the complete commands including ending symbol "." or ";".
- 4. For input/ output channels 1~9 in the commands, type in 01~09 instead of 1~9.
- 5. After sending command "%0911." to restore factory default, wait for 10s or so before you reboot the device. Or the restoration may fail, and it will prompt "Default failed, please try again!" in the feedback.

Communication Protocol: Baud rate: 9600; Data bit: 8; Stop bit: 1; Parity bit: none.

| Command | Description | Feedback |
|---------------------|---|--|
| | System Command | |
| /*Type; | Inquire the model | FLEX-MMX12 |
| /%Lock; | Lock the front panel buttons | System Locked! |
| /%Unlock; | Unlock the front panel buttons | System Unlock! |
| /^Version; | Inquire the firmware version | VX.X.X |
| /:MessageOff; | Turn off the feedback from the com port. It only shows "switcher OK". | /:MessageOff; |
| /:MessageOn; | Turn on the feedback from the com port. | /:MessageOn; |
| | Operation Command | |
| Undo. | Cancel the previous operation. | Undo Ok! |
| Demo. | Switch to the "demo" mode, 02->01, 2->2, 3->3 and so on. | Demo Mode AV: 02-> 01 |
| [x]All. | Transfer signal from Input [x] to all outputs | 02 To All. |
| All@. | Switch on all the outputs | All Open. |
| [x]@. | Switch on output [x] | 02 Open. |
| All\$. | Switch off all the outputs | All Closed. |
| [x]\$. | Switch off output [x] | 01 Closed. |
| [x1]V[x2],[x3],[x4] | Transfer signal from input [x1] to output [x2],[x3],[x4], separate output channels with "," | AV: 01->07 AV: 01->08 |
| Save[Y]. | Save the present operation to the preset command [Y], [Y]=0~9 | Save To F1 |
| Recall[Y]. | Recall the preset command [Y] | Recall From F1 AV: 02->04 AV: 02->06 |
| Clear[Y]. | Clear the preset command [Y] | Clear F1 |
| EDIDMInit. | Reset factory default EDID | EDIDMInit. |
| EDIDM[X]B[Y]. | Manage EDID, enable input [Y] learn EDID data from output [X] | EDIDM07B03 |
| PWON. | Work normally | PWON |
| PWOFF. | Enter standby mode | PWOFF |

| STANDBY. | Enter standby mode, can be awaken via front panel button operations | STANDBY |
|-------------------|---|---|
| POE/[X]:[Y]. | Enable/ Disable PoE function of signal card [X] [X]=1~12, enable/ disable PoE function of 1 signal card, [X]=13, enable/ disable PoE function of all signal cards [Y]=0 (disable PoE) or 1 (enable PoE) | POE/1:0 |
| /+[Y]/[X]:******. | Set communication between PC and HDBaseT receiver. Y is for RS232 port (connect with RS232 port of HDBaseT receiver) a. Y = 1~12, send this command to the corresponding HDBaseT receiver to control far-end device. b. Y = A~L, send this command to the corresponding HDBaseT receiver when FLEX-MMX12 is powered on c. Y = M~X, send this command to the corresponding HDBaseT receiver when FLEX-MMX12 is powered on c. Y = M~X, send this command to the corresponding HDBaseT receiver when FLEX-MMX12 is powered off X is for baud rate, its value ranges from 1 to 7 (12400, 24800, 39600, 419200, 538400, 657600, 7115200) | 601% Volume of MIC : 60 (****** and feedback from HDBT receiver) |
| %0911. | Reset factory default | Factory Default |
| | Inquiry Command | |
| Status[x]. | Inquire the respective input for output [x] | AV:01-> 02 |
| Status. | Inquire respective inputs for all outputs | AV:01->02 AV:03->06 |
| CheckInKatype. | Get the input signal card type * no available input signal card/ output card, 1VGA, 2DVI, 4BT, 5SDI, 6HDMI | Channel IN:*11*4**11*4*. |

| CheckOutKatype. | Get the output signal card type * no available output signal card/ input card, 1VGA, 2DVI, 4BT, 6HDMI | Channel OUT:***4*62**1**. |
|-----------------|---|---|
| POEstatus. | Check PoE status of all the signal cards "Y" means PoE function is enabled; "N" means not | Port 01 02 03 04 POE Y Y Y Y Port 05 06 07 08 POE Y Y Y Y Port 09 10 11 12 POE Y Y Y Y |
| %88[XX]. | Inquire the command send to port [XX]+1 [XX]=00~11, get the command sent to port 1~12 when powered on FLEX-MMX12 [XX]=12~23, get the command sent to port 1~12 when powered off FLEX-MMX12 | Port 11: 2A1. when PWOFF |
| %9961. | Get current keylock status | System Unlock!/ System Locked! |
| %9962. | Inquire current working status | PWON/STANDBY /PWOFF |
| %9963. | Return all input& output connection status | Port 01 02 Mode In Ou Port 11 12 Mode Ou Ou |
| %9964. | Inquire the IP | IP: 192.168.0.178 |
| %9973. | Return resolutions of all outputs | Resolution Out05 1920x1080P |
| %9975. | Get current input& output card correspondence status | Out 01 02 In 00 06 Out 11 12 In 06 06 |

| %9976. | Get the output card type | Channel 4 output mode is Digital Channel 6 output mode is VGA Channel 7 output mode is Digital Channel 10 output mode is VGA |
|-------------------|---|---|
| %9977. | Inquire force output signal format status | Channel xx is auto/manual signal format |
| %9978. | Inquire output resolution configuration mode (manual/ auto EDID) | Channel xx is auto/manual signal format |
| %9981. | Inquire input/output type of current inserted cards Note: If there is no card inserted in a slot, it will show "Nc" instead of In/ Ou. | Port 01 02 03 04 Mode In In Ou In Port 05 06 07 08 Mode Ou Ou Ou Ou Port 09 10 11 12 Mode Ou Ou Nc Nc Channel status has changed |
| | Commands for Signal Cards | |
| | FLEX-OUT-HDBT/VGA/ DVI/ HD | |
| USER/O/[x]:0804%; | Set the resolution of output [x] to 720P 60Hz | Resolution Out08 1280x720P |
| USER/O/[x]:0810%; | Set the resolution of output [x] to 1080I 30Hz | Resolution Out08 1920x1080I |
| USER/O/[x]:0813%; | Set the resolution of output [x] to 1080P 60Hz | Resolution Out08 1920x1080P |
| USER/O/[x]:0822%; | Set the resolution of output [x] to 800X600 60Hz | Resolution Out08 800x600 |
| USER/O/[x]:0824%; | Set the resolution of output [x] to 1024x768 60Hz | Resolution Out08 1024x768 |
| USER/O/[x]:0826%; | Set the resolution of output [x] to 1280X1024 60Hz | Resolution Out08 1280x1024 |
| USER/O/[x]:0837%; | Set the resolution of output [x] to 1920X1200 60Hz | Resolution Out08 1920x1200 |
| | OUT-VGA | |

| USER/O/[x]:0900%; | Set the resolution of CVBS output [x] to 480i | Resolution Out 01 720x480 I |
|-------------------|---|---------------------------------------|
| USER/O/[x]:0901%; | Set the resolution of CVBS output [x] to 576i | Resolution Out 02 720x576 I |
| USER/O/[x]:0201%; | Set the signal format of VGA output [x] to YPBPR | 0201% |
| USER/O/[x]:0202%; | Set the signal format of VGA output [x] to VGA | 0202% |
| USER/O/[x]:0203%; | Set the signal format of VGA output [x] to CVBS | 0203% |
| USER/O/[x]:0110%; | Enable analog audio output for output [x] | Channel 11 out audio command is:0110% |
| USER/O/[x]:0111%; | Disable analog audio output for output [x] | Channel 11 out audio command is:0111% |
| USER/O/[x]:0710%; | Inquire analog audio output status for output [x] | Channel 11 audio output is mute |
| | FLEX-OUT-SDI | |
| USER/O/[x]:0804%; | Set the resolution of output [x] 1280x720@60Hz | Resolution Out02 1280x720 P |
| USER/O/[x]:0810%; | Set the resolution of output [x] 1920x1080I@30Hz | Resolution Out02 1920x1080I |
| USER/O/[x]:0813%; | Set the resolution of output [x] 1920x1080P@60Hz | Resolution Out02 1920x1080P |
| | FLEX-IN-HDBT | |
| USER/I/[x]:0706%; | Set the audio source of input [x] to HDMI embedded audio | Channel 01 in audio command is:0706% |
| USER/I/[x]:0707%; | Set the audio source of input [x] to analog audio | Channel 01 in audio command is:0707% |
| USER/I/[x]:0708%; | Get the audio source of input [x] | Channel 08 in audio is HDMI |
| | FLEX-OUT-HDBT | |
| USER/O/[x]:0108%; | Enable analog audio output for channel [x] | Channel 02 out audio command is:0108% |
| USER/O/[x]:0109%; | Disable analog audio output for channel [x] | Channel 02 out audio command is:0109% |
| | | commanu 13.010970 |

| USER/O/[x]:0103%; | Set the output signal to HDMI and neglect hot-plug detection | 0103% |
|-------------------|---|---------------------------------------|
| USER/O/[x]:0104%; | Set the output signal to DVI and neglect hot-plug detection | 0104% |
| USER/O/[x]:0105%; | Capture the best resolution of far-end display connected to output [x] and enable hot-plug detection | 0105% |
| USER/O/[x]:0106%; | Switch on the HDCP compliance of output [x] | 0106% |
| USER/O/[x]:0107%; | Switch off the HDCP compliance of output [x] | 0107% |
| | FLEX-OUT-DVI | |
| USER/O/[x]:0101%; | Set the resolution of output [x] through auto EDID (after detected new output, automatically capture the output device's EDID) | Resolution Out 02 Auto |
| USER/O/[x]:0110%; | Enable analog audio output for output [x] | Channel 11 out audio command is:0110% |
| USER/O/[x]:0111%; | Disable analog audio output for output [x] | Channel 11 out audio command is:0111% |
| USER/O/[x]:0710%; | Inquire analog audio output status for output [x] | Channel 11 audio output is mute |
| USER/O/[x]:0103%; | Set the output signal to HDMI and neglect hot-plug detect | 0103% |
| USER/O/[x]:0104%; | Set the output signal to DVI and neglect hot-plug detect | 0104% |
| USER/O/[x]:0105%; | Set normal hot-plug detect for DVI output [x] | 0105% |
| USER/O/[x]:0106%; | Switch on the HDCP compliance of output [x] | 0106% |
| USER/O/[x]:0107%; | Switch off the HDCP compliance of output [x] | 0107% |
| | FLEX-IN-HD | · |
| USER/I/[x]:0706%; | Set the audio source of input [x] to HDMI embedded audio | Channel 04 in audio command is:0706% |
| USER/I/[x]:0707%; | Set the audio source of input [x] to analog audio | Channel 04 in audio command is:0707% |
| USER/I/[x]:0708%; | Get the audio source of input [x] | Channel 01 in audio is HDMI |

| | FLEX-OUT-HD | |
|-------------------|--|---------------------------------------|
| USER/O/[x]:0110%; | Enable analog audio output for output [x] | Channel 11 out audio command is:0110% |
| USER/O/[x]:0111%; | Disable analog audio output for output [x] | Channel 11 out audio command is:0111% |
| USER/O/[x]:0710%; | Inquire analog audio output status for output [x] | Channel 11 audio output is mute |
| USER/O/[x]:0106%; | Switch on the HDCP compliance of output [x] | 0106% |
| USER/O/[x]:0107%; | Switch off the HDCP compliance of output [x] | 0107% |

4.4 TCP/IP Control

FLEX-MMX12 boasts option TCP/IP port for IP control.

Default settings: IP: **192.168.0.178**; Subnet Mast: **255.255.255.0**; Gateway: **192.168.0.1**; Serial Port: **4001**.

IP& gateway can be changed as you need, Serial Port cannot be changed.

Connect the Ethernet port of control device and TCP/IP port of FLEX-MMX12, and set same network segment for the 2 devices, users are able to control the device via web-based GUI or designed TCP/IP communication software.

4.4.1 Control Modes

FLEX-MMX12 can be controlled by PC without Ethernet access or PC(s) within a LAN.

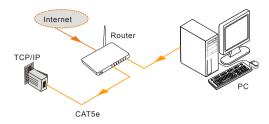
• Controlled by PC without Ethernet access

Connect a computer to the TCP/IP port of the FLEX-MMX12, and set its network segment to the same as the FLEX-MMX12's.

| | automatically if your network su eed to ask your network adminis | |
|--|---|--|
| Obtain an IP address autor Use the following IP address | | Same network segment as the switcher |
| IP address: | 192 . 168 . 0 . 227 | Switcher |
| S <u>u</u> bnet mask: | 255 . 255 . 255 . 0 | |
| Default gateway: | 192.168.0.1 | |
| Obtain DNS server address Use the following DNS server | 3 CO 1997 CO 10 CO 10 CO 10 C | |
| Preferred DNS server: | 202 . 96 . 134 . 133 | |
| Alternate DNS server: | 202 . 96 . 128 . 68 | |
| 🔲 Validate settings upon exi | d <u>v</u> ar | nced |

• Controlled by PC(s) in LAN

Connect FLEX-MMX12, a router and several PCs to setup a LAN (as shown in the following figure). Set the network segment of FLEX-MMX12 to the same as the router's, then PCs within the LAN are able to control FLEX-MMX12.



Follow these steps to connect the devices:

- Step1. Connect the TCP/IP port of the FLEX-MMX12 to Ethernet port of PC with straight-thru CAT5e/6.
- Step2. Set the PC's network segment to the same as the FLEX-MMX12's.
- Step3. Set the FLEX-MMX12's network segment to the same as the router.
- Step4. Set the PC's network segment to the original ones.
- Step5. Connect the FLEX-MMX12 and PC(s) to the router. PC(s) within the LAN is able to control the FLEX-MMX12 asynchronously.

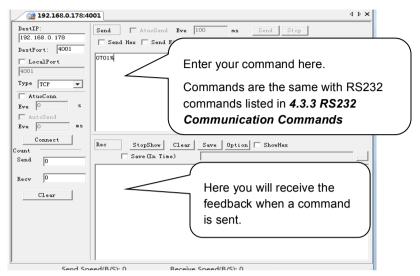
4.4.2 Control via TCP/IP communication software

(Exampled by TCPUDP software)

 Connect a computer and FLEX-MMX12 to the same network. Open the TCPUDP software (or any other TCP/IP communication software) and create a connection, enter the IP address and port of FLEX-MMX12 (default IP: <u>192.168.0.178</u>, port:4001):

| Operate(O) View(V) Window | |
|---|--|
| CreateConnn 🗞 CreateServe | r 继 StartServer 😤 😡 😤 Connect 🐲 🌺 DisconnAll 💥 DeleteConn 🎇 🔟 😹 💂 |
| Properties 4 × CreateServe Properties 4 × Cient Mode | r & StartServer & & Connect & DisconnAll & DeleteConn & 0 & g |
| | LocalFort © Auto C Specia 4001 AutoCean: Eve 0 s Send When Cean: Eve ms Create Cancel |

2) After connect successfully, we can enter commands to control the FLEX-MMX12, as below:



4.4.3 Control via web-based GUI

FLEX-MMX12 provides with built-in GUI for convenient TCP/IP control. GUI allows users to interact with FLEX-MMX12 through graphical icons and visual indicators.

Access GUI interface through any one of the following methods:

- 1) Access through UPnP: Go to **My Network Place** in your PC, and click the icon named FLEX-MMX12.
- 2) Access through web browser: type the IP of the device (default: 192.168.0.178, changeable) in the browser
- PCs running Windows XP system may occur issues in finding UPnP icon, follow these steps to switch on UPnP protocol:
 - Add UPnP component: go to "Control Panel" -> double-click "Add/ Delete Programs" -> double-click "Add/ Delete windows component" ->tick "UPnP" -> click "Next" -> click "OK"
 - Enable Windows Firewall: go to "Control Panel" -> double-click "Windows Firewall" -> click "Others" -> tick "UPnP framework"
 - Enable UPnP auto-starting: go to "Control Panel" -> double-click
 "Administrative Tools " -> double-click "Services" -> find and click SSDP
 Discovery Service and Universal Plug and Play Device Host -> click "OK"

UPnP will now automatically start when you turn on your computer.

4) Reboot the device.

The log-in interface is shown below:

| Please Enter | | |
|--------------|--|--|
| | | |
| Please Enter | | |
| | | |

Figure 4-1 Log-in interface

There are 2 selectable accounts to log in. Type the right name and password in relative column and click **Login** to enter configuration interfaces.

- > Name: admin; Password: admin (default setting, changeable via GUI)
- > **Name**: user; **Password**: user (default setting, changeable via GUI)

It will enter scene management interface (left) after log-in, which provides direct scene switch. The chart below illustrates the main structure of GUI interfaces:

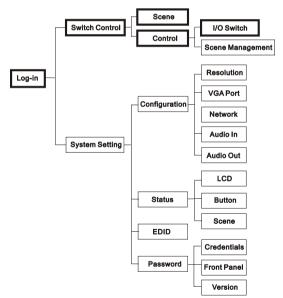


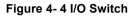
Figure 4-2 GUI Structure

Log in as user will only access interfaces in bold in Figure 4-2.

Switch Control: 2 selectable interfaces in total, including scene switch interface and I/O switch interface

| Scene Co | C) (| | | | Scene | Cont | rol | | | | | |
|----------|------|-------------|--|---|-------|------|-----|----------|-----------|----|------|--------|
| | | | | - | | | | | | | | |
| | | | | | | 2 | | 4 | 1 | | 3 | |
| | | | | | | 6 | 7 | 8 | 5 | | 7 | |
| | | | | | 9 | 10 | 11 | 12 | 9 | 10 | - 11 | 12 |
| | | Load Cancel | | | | | | All Conf | irm Clear | | | y Save |
| | | | | | | | | | | | | |





In these interfaces, you can:

- Scene switch: scene button + Load
- I/O switch: "input" + "output 1 + .../ All" +"Confirm"
- Scene management (save/ delete/ modify)
- Switch to system setting interfaces by pressing at the left-bottom corner

System Setting: 4 submenu items in total, including configuration, status, EDID and password.

Configuration: 5 submenu items in total, including Resolution, VGA Port, Network, Audio In and Audio Out





In these interfaces, you can:

Configure output resolution

OUT-DVI, OUT-HDBT& O-HD: Auto, 800*600, 1024*768, 720p, 1280x1024, 1080i, 1080p, 1920x1200

OUT-VGA (options vary according to different signal format):

- Ø VGA: 800x600, 1024x768, 720p, 1280x1024, 1080i, 1080p, 1920x1200;
- Ø YPbPr: 720p, 1080i, 1080p;
- Ø CVBS: 480i, 576i;
- Set signal format for VGA port(s): including VGA, YPBPR, CVBS
- Configure network: set IP to DHCP (automatically assign IP by router) or static IP (manually set IP)
- Switch on/ off audio input/ output
- Switch to switch control interfaces by pressing
 at the left-bottom corner

Operations in Audio IN/ Out configuration interface:

| Icon Status | Description | | |
|-------------|--|--|--|
| | Audio IN: select HDMI embedded audio as input source | | |
| | Audio OUT: enable analog audio output | | |
| OFF | Audio IN: select HDMI embedded audio as input source | | |
| | Audio OUT: disable analog audio output | | |

Press the button to switch between the 2 states.

Status: 3 submenu items in total, including LCD, Button, and Scene

| Configuration | Status | | | |
|---------------|--------|----------------|--|--|
| | | | | |
| | | | | |
| | Name: | Matrix Switch | | |
| | Model: | FMX12C | | |
| | | Confirm Cancel | | |
| | | | | |
| Ģ | | | | |

Figure 4- 6 Display information configuration

In these interfaces, you can:

- Configure LCD display information: max at 16 numbers/ letters
- Set button labels: max at 7 numbers/ letters
- Name scenes: max at 7 numbers/ letters

Remember to click **Confirm** to save the settings.

EDID: EDID management interface, enable 1/all input(s) capture and learn the EDID data from 1 output

| | | EDID | |
|-----------|--------|--------------------|--|
| Port 1-4 | To All | / From Port 5-8 | |
| Port 9-12 | | Port 9-12 | |
| Ģ | | | |

Figure 4-7 EDID Management

In these interfaces, you can:

- > 1 input learns EDID from 1 output: **Output + Input + Confirm**
- All inputs learn EDID from 1 output: Output + To All Inputs
- > Undo the previous input: click Cancel

Password:

| Configuration | | | | Password |
|---------------|-----------------|------------------------|--|----------|
| | | | | |
| | Admin Password: | admin | | |
| | | user | | |
| | | | | |
| | 0 | N 🕕 | | |
| | | | | |
| | | I: V1.0.1 e: V1.0.0 | | |
| | | Cancel | | |
| | | | | |
| Ģ | | | | |

Figure 4-8 Password Setting

In these interfaces, you can:

Set password: max at 10 numbers/ letters

- Configure front panel lock status
- Inquire GUI& Hardware versions

Remember to click Save to save the settings.

Notes on the front panel icon:

| Icon Status | Description |
|-------------|---------------------------|
| ON 🕕 | Front panel button unlock |
| OFF | Front panel button locked |

Press the button to switch between the 2 states.

Clear the cache of the browser beforehand to ensure reliable GUI operation.

4.4.4 Port Management

Type the designed website <u>192.168.0.178:100</u> (Default, changeable via GUI) in your browser. Enter correct username and password (same with GUI name and password) to log in the Webserver:

Here is the main configuration interface of the Webserver:

| goahead WEBSERVER [*] | | m) i)m) o) bility- |
|-----------------------------------|--|---------------------------|
| open all close all | Select Language English • Apply | |
| web-server | Status <u>Statistic</u> Management | |

In this interface, you can:

- Change website display language
- Modify network settings: Go to Internet Settings -> WAN
- Upgrade TCP/IP module: Go to Administration -> Upload Program -> Select program file -> Start upgrading

Reboot the device after upgrading.

5. Firmware Upgrade

The switcher boasts a USB port for online firmware upgrade on the front panel. Follow these steps to upgrade firmware:

Step1. Copy the upgrade software and the latest upgrade file (.bin) to PC.

Step2. Connect the USB ports of the switcher and the PC via USB cable.

Step3. Double-click the update software icon (see as below).



It will enter the upgrade interface shown as below:

| 🥐 Updata | | Đ |
|-------------------|--------|---|
| Connect USB Close | USB | |
| Update File: | Open | |
| | | |
| | Updata | |

Step4. Click Connect USB.

Step5. Click Open to load the upgrade file, then click Update to start firmware upgrading.

Note:

1. To ensure available control, the COM number of the PC should be 1~9.

2. If the update progress bar can't go on, please cut off power, and then restart this machine to update firmware again.

6. Specification

6.1 Main Unit

| Connectors | | | | | | |
|-----------------------|---|----------------------|-------------|--|--|--|
| Control | 1 IR EYE, 1 RS232, 1 TCP/IP | Card Slot | 12 PCI-E | | | |
| Control Connectors | 1 3.5mm mini jack, 1 3-pin pluggable terminal block, 1 RJ45 | | | | | |
| General | General | | | | | |
| Standards | HDMI 1.4 & HDCP1.3 | Resolution | 1080p (max) | | | |
| Power Supply | 100~240V AC | Power Consumption | 181.5w | | | |

KanexPro

| Temperature | 0~50 ℃ | Reference Humidity | 10%~90% |
|----------------------|--|-----------------------|---------------------|
| Dimension (W*H*D) | (WxHxD) 19.0"x3.4"x 15.0"(483x 88x 380mm) | Weight | 11.45 lbs. (5.2 kg) |
| | | | |

6.2 Signal Cards

6.2.1 FLEX IN & OUT HDBT

| IN-TP | | OUT-TP | | | |
|--------------------------|--|-----------------------|--|--|--|
| Input | 1 HDBT, 1 Audio | Output | 1 HDBT, 1 Audio | | |
| Input Connector | 1 Female RJ45 1 3-pin pluggable terminal blocks | Output Connector | 1 Female RJ45 1 3-pin pluggable terminal block | | |
| Power Consumption | 13.5w | Power Consumption | 14w | | |
| General | | | | | |
| Transmission Distance | (1080p)≦70m | Switching Speed | □100ns | | |
| Working Temperature | 0~50 ℃ | Reference Humidity | 10%~90% | | |
| Standard | HDMI1.3, DVI1.0 & HDC | P1.3 | | | |
| Audio | РСМ | | | | |
| EDID | Supports EDID Management | | | | |
| Output Resolution | Auto, 800x600, 1024x768, 720p, 1280x1024, 1080i, 1080p, 1920x1200 | | | | |

6.2.2 FLEX-IN & OUT SDI

| Input | | Output | | |
|--------------------------|-------------------|-----------------------|---------------------|--|
| Input | 1 SDI | Output | 1 SDI 2 SDI LOOP | |
| Connector | Female BNC | Output Connector | Female BNC | |
| Output | 1 SDI LOOP | | | |
| Output | Female BNC | | | |
| Connector | Female BINC | | | |
| General | | | | |
| Signal | 3G-SDI/HD-SDI/SDI | Resolution | 1080p (max) | |
| Transmission Distance | (1080p)≤160m | Data Type | 8 & 10 & 12bit | |
| Working Temperature | 0~50 ℃ | Reference Humility | 10%~90% | |
| Power Consumption | 6.1w | | | |

6.2.3 FLEX-IN & OUT VGA

| IN-VGA | | OUT-VGA | |
|------------------------|--|-----------------------|---|
| Input | 1 VGA, 1 Audio | Output | 1 VGA, 1 Audio |
| Input Connector | Female 15 pin HD 1 3-pin pluggable terminal block | Output Connector | Female 15 pin HD 1 3-pin pluggable terminal block |
| Power | 4.6w | Power | 4w |
| Consumption | 1.00 | Consumption | |
| General | | | |
| Video Signal | VGA, CVBS, YPbPr | Switching Speed | □100ns |
| Output Resolution | VGA: 800x600, 1024x768, 720p, 1280x1024, 1080i, 1080p, 1920x1200 YPbPr: 720p, 1080i, 1080p CVBS: 480i, 576i | | |
| Working Temperature | 0~50 ℃ | Reference Humility | 10%~90% |

6.2.4 FLEX-IN & OUT DVI

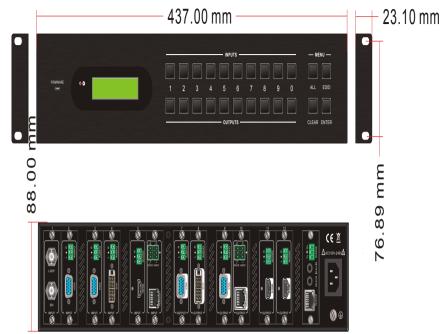
| IN-DVI | | OUT-DVI | |
|--------------------|--|---------------------|--|
| Input | 1 DVI, 1 Audio | Output | 1 DVI, 1 Audio |
| Input Connector | Female DB24+5/ HDMI 1 3-pin pluggable terminal block | Output Connector | Female DB24+5/ HDMI 1 3-pin pluggable terminal block |

| Power Consumption | 4.5w | Power Consumption | 3.5w |
|------------------------|---|-----------------------|----------------|
| General | | | |
| Working Temperature | 0~50℃ | Reference Humility | 10%~90% |
| Switching Speed | □100ns | Standard | HDMI1.3 & HDCP |
| EDID | Supports EDID Management | | |
| Output Resolution | Auto, 800x600, 1024x768, 720p, 1280x1024, 1080i, 1080p, 1920x1200 | | |

6.2.5 FLEX-IN-& OUT HD

| IN-HD | | OUT-HD | |
|-------------|---|-------------|------------------------|
| Input | 1 HDMI, 1 Analog audio | Output | 1 HDMI, 1 Analog audio |
| | 19-pin Type A Female | | 19-pin Type A Female |
| Input | HDMI | Output | HDMI |
| Connector | 3-pin pluggable | Connector | 3-pin pluggable |
| | terminal block | | terminal block |
| Power | E.u. | Power | 2.7 |
| Consumption | 5w | Consumption | 2.7w |
| General | | | |
| Audio | PCM | Bandwidth | 6.75 Gbps |
| Switching | □100ns | Standard | HDMI1.3 & HDCP1.3 |
| Speed | | | |
| Working | 0~50° ℃ | Reference | 10%~90% |
| Temperature | | Humility | |
| EDID | Supports EDID Management | | |
| Output | Auto, 800x600, 1024x768, 720p, 1280x1024, 1080i, 1080p, | | |
| Resolution | 1920x1200 | | |

7. Panel Drawing



8. Troubleshooting & Maintenance

| Problems | Causes | Solutions |
|--|---|--|
| Color losing or no video signal output in HDMI display | The connecting cables may not be connected correctly or it may be broken. | Check whether the cables are connected correctly and in working condition. |
| No HDMI signal output in | Loose cable connection | Reconnect the devices and make sure they're well contacted. |
| display while local input is working normally | The display doesn't support the resolution | Set output resolution to other supportive ones or Auto. |
| Coloch coroon in output | Poor quality of the connecting cable | Change for another cable of good quality. |
| Splash screen in output devices | Poor contact at the input/ output end | Reconnect the devices and make sure they're well contacted. |
| Cannot control the device via front panel buttons | Front panel buttons are locked | Send "/%Unlock;" to unlock. |
| Cannot control FLEX-MMX12 by control | Wrong RS232 communication parameters | Make sure the RS232 communication parameters are correct. |
| device (e.g. a PC) through RS232 port | FLEX-MMX12 is broken | Send it to authorized dealer for repairing. |
| Static becomes stronger when connecting the video connectors | Bad grounding | Check the grounding and make sure it is connected well. |

If your problem persists after following the above troubleshooting steps, seek further help from authorized dealer or our technical support.

9. After-sales Service

- If there appear some problems when running HDMI Twisted Pair PoC Extender, please check and deal with the problems reference to this user manual. Any transport costs are borne by the users during the warranty.
- You can email to our after-sales department or make a call, please tell us the following information about your cases.
 - Product version and name.
 - Detailed failure situations.
 - The formation of the cases.
- 3) We offer products for all three-year warranty, which starts from the first day you, buy this product (The purchase invoice shall prevail).
- **4)** Any problem is same with one of the following cases listed; we will not offer warranty service but offer for charge.
 - Beyond the warranty.
 - Damage due to incorrectly usage, keeping or repairing.
 - Damage due to device assembly operations by the maintenance company non-assigned.
 - No certificate or invoice as the proof of warranty.
 - The product model showed on the warranty card does not match with the model of the product for repairing or had been altered.
 - Damage caused by force majeure.
- 5) This document is just a user manual released with the product, not a quality guarantee. Any corrections or new function introductions added, we will update this document without further notice.

Remarks: For any questions or problems, please try to get help from your local distributor.

• Warranty

A. LIMITED WARRANTY

KanexPro [™] warrants that (a) its products (the "Product") will perform greatly in agreement with the accompanying written materials for a period of 36 months (3 full years) from the date of receipt and (b) that the product will be free from defects in materials and workmanship under normal use and service for a period of 1 year.

B. CUSTOMER REMEDIES

KanexPro entire liability and Customer's exclusive remedy shall be, at KanexPro option, either return of the price paid for the product, or repair or replacement of the Product that does not meet this Limited Warranty and which is returned to KanexPro with a copy of customers' receipt. This Limited Warranty is void if failure of the Product has resulted from accident, abuse, or misapplication. Any replacement Product will be warranted for the remainder of the original warranty period of 1 year, whichever is longer.

C. NO OTHER WARRANTIES

To the maximum extent permitted by applicable law, KanexPro disclaims all other warranties, either express or implied, including, but not limited to implied warranties of merchantability and fitness for a particular purpose, with regard to the product and any related written materials. This limited warranty gives customers specific legal rights. Customers may have other rights depending on the jurisdiction.

D. NO LIABILITY FOR DAMAGES

To the maximum extent permitted by applicable law, in no event shall KanexPro be liable for any damages whatsoever (including without limitation, special, incidental, consequential, or indirect damages for personal injury, loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use this product, even if KanexPro has been advised of the possibility of such damages.