

KanexPro®

HDSC61D-4K



6-Input Collaboration Switcher with Audio Output

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Version: HDSC61D-4K_2019V2.0

Preface

Read this user manual carefully before using the product. Pictures shown in this manual are for reference only. Different models and specifications are subject to real product.

This manual is only for operation instruction, please contact the local distributor for maintenance assistance. The functions described in this version were updated till November, 2018. In the constant effort to improve the product, we reserve the right to make functions or parameters changes without notice or obligation. Please refer to the dealers for the latest details.

FCC Statement

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.

Operation of this equipment in a residential area is likely to cause interference, in which case the user at their own expense will be required to take whatever measures may be necessary to correct the interference.

Any changes or modifications not expressly approved by the manufacture would void the user's authority to operate the equipment.



SAFETY PRECAUTIONS

To ensure the best from the product, please read all instructions carefully before using the device. Save this manual for further reference.

- Unpack the equipment carefully and save the original box and packing material for possible future shipment.
- Follow basic safety precautions to reduce the risk of fire, electrical shock and injury to persons.
- Do not dismantle the housing or modify the module. It may result in electrical shock or burn.
- Using supplies or parts not meeting the products' specifications may cause damage, deterioration or malfunction.
- Refer all servicing to qualified service personnel.
- To prevent fire or shock hazard, do not expose the unit to rain, moisture or install this product near water.
- Do not put any heavy items on the extension cable in case of extrusion.
- Do not remove the housing of the device as opening or removing housing may expose you to dangerous voltage or other hazards.
- Install the device in a place with fine ventilation to avoid damage caused by overheat.
- Keep the module away from liquids.
- Spillage into the housing may result in fire, electrical shock, or equipment damage. If an object or liquid falls or spills on to the housing, unplug the module immediately.
- Do not twist or pull by force ends of the optical cable. It can cause malfunction.
- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.
- Unplug the power cord when left unused for a long period of time.
- Information on disposal for scrapped devices: do not burn or mix with general household waste, please treat them as normal electrical wastes.

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1. Intro

The KanexPro HDSC61D-4K is a six input to one output 4K/60Hz collaboration switcher consisting of 3-HDMI, one USB-C, one DisplayPort and one VGA input to one HDMI output. These inputs can be switched from various HDMI, USB-C based laptops, iPads and other computing devices to one 4Kx2K display offering HDR, 4:4:4 sampling.

Multi-channel Audio and De-embedding

The switcher supports stereo and multichannel audio on the HDMI inputs. HDMI output stream provides audio de-embedding via phoenix connectors and optical port, the audio is simultaneously de-embedded to an optical digital audio output and a balanced analog audio output.

Auto-Switching & Control

Multiple methods of control are available with this unit by pressing the “Auto” button for 3 seconds, the unit will automatically switch to the first detected source device. When the active source is removed, the switcher will switch from input 1 to 6. The switcher can be paired virtually with any 3rd party control system using RS-232 drivers or controllable by front-panel buttons or IR remote control inclusive.

Applications:

Designed for classrooms, conference rooms, huddle rooms and other collaboration spaces where digital and analog sources need to be switched and scaled in a fast and reliable manner.

Note: The scaling function will only work on VGA source devices from the input side and will not handle any upscaling from HDMI/DVI inputs.

1.1 Features

- Six input to one output 4K/60 auto-switcher with audio extractor
- 3x HDMI, 1xUSB-C, 1xDisplayPort, 1xVGA inputs & 1xHDMI output
- Supports HDMI 2.0 specs and video resolution up to 4K@60Hz 4:4:4 8bit
- HDR ready with 18Gbps high bandwidth
- HDCP 2.2 compliant.
- CEC control for display ON/OFF right from the front panel buttons
- Controllable via IR, front-panel, & RS-232
- VGA resolution is selectable on the front panel.
- Optical and balanced analog audio for audio de-embedding
- Smart EDID management for various application and customized setting
- Locking HDMI & power supplies
- Includes mounting kit

1.2 Package List

- 1x HDSC61D-4K Switcher
- 2x Mounting Ears with 4 Screws
- 4x Plastic Cushions
- 1x IR Receiver
- 1x IR Remote
- 1x 3-pin Terminal Block
- 1x 5-pin Terminal Block
- 1x RS232 Cable (3-pin terminal block to DB9)
- 1x Power Adapter (12V DC, 2A)
- 1x User Manual

Note: Please contact us directly at support@kanexpro.com Or your distributor immediately if there is any known damage or defect found on the product.

2. Specification

Video	
Video Input	(2) HDMI/MHL, (1) HDMI, (1) USB-C, (1) DP, (1) VGA
Video Input Connector	(3) Type-A female HDMI, (1) Type-C USB 3.0, (1) DisplayPort, (1) 15-pin female VGA
HDMI Input Resolution	Up to 4Kx2K@60Hz 4:4:4 8bit
MHL Input Resolution	Up to 1080P@60Hz
USB-C Input Resolution	Up to 4Kx2K@30Hz
DP Input Resolution	Up to 4Kx2K@60Hz 4:4:4 8bit
VGA Input Resolution	Up to 1920x1200@50/60Hz
Video Output	(1) HDMI
Video Output Connector	(1) Type-A female HDMI
HDMI Output Resolution	Up to 4Kx2K@60Hz 4:4:4 8bit
HDMI Version	2.0
HDCP Version	2.2
MHL Version	2.2
DP Version	1.2
HDR 10	Supported
CEC	Supported
HPD	Supported
Audio	
Audio Output	(1) OPTICAL, (1) Stereo balanced L/R
Audio Output Connector	(1) Toslink connector, (1) 5-pin terminal block
HDMI Audio Format	LPCM 7.1 audio, Dolby Atmos®, Dolby® TrueHD, Dolby Digital® Plus, DTS: X™, and DTS-HD® Master Audio™ pass-through.
DP Audio Format	8 channels LPCM, up to 24bit 192Khz, AC3, DTS
Stereo analog L/R audio Format	PCM
Toslink Digital Audio Format	PCM, Dolby Digital, DTS, DTS-HD




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Max Output Level	2.0Vrms \pm 0.5dB. 2V = 16dB headroom above -10dBV (316mV) nominal consumer line level signal
THD+N	<0.05% (-80dB), 20Hz ~ 20KHz bandwidth, 1KHz sine at 0dBFS level (or max level)
SNR	>80dB, 20Hz ~ 20KHz bandwidth
Crosstalk Isolation	>70dB, 10KHz sine at 0dBFS level (or max level before clipping)
L-R Level Deviation	< 0.3dB, 1KHz sine at 0dBFS level (or max level before clipping)
Frequency Response Deviation	< \pm 0.5dB 20Hz ~ 20KHz
Output Load Capability	1K Ω and higher (supports 10x paralleled 10K Ω loads)
Stereo Channel Separation	>70dB@1KHz
Control Part	
Control	(1) FW, (1) EDID, (1) IR IN, (1) RS232, (1) TCP/IP
Control Connector	(1) Micro-USB, (1) 4-pin DIP switch, (1) 3.5mm mini jack, (1) 3-pin terminal block, (1) RJ45
General	
HDMI 2.0 Cable Length	4K@60Hz 4:4:4 \leq 5m, 4K@60Hz 4:2:0 \leq 10m, 1080P \leq 15m
Bandwidth	18Gbps
Operation Temperature	-10°C ~ +55°C
Storage Temperature	-25°C ~ +70°C
Relative Humidity	10%-90%
External Power Supply	Input: AC 100~240V, 50/60Hz, Output: 12V DC 2A
Power Consumption	10W (Max)
Dimension (W*H*D)	13.4"x1.0"x4.5"
Net Weight	1.36 lbs. (620g)

3. Panel Description

3.1 Front Panel



- ① **Power LED:** The LED illuminates red when the device is in standby, or illuminates green when the device is power on.
- ② **VIDEO SOURCE:**
 - Press **1~6** button to select input source respectively, and its corresponding LED illuminates green.
 - Press and hold the **AUTO** button at least three seconds to enable automatic switching mode, and its LED illuminates green.
- ③ **DISPLAY CONTROL:**
 - Press **ON** to turn on the display.
 - Press **OFF** to turn off the display.
 - Press  to mute/unmute display audio.
 - Press  to decrease the audio volume gradually, or press and hold it to decrease the audio volume constantly.
 - Press  to increase the audio volume gradually, or press and hold it to increase the audio volume constantly.
- ④ **VGA RESOLUTION:**
 - When the VGA input is selected, press **RES** repeatedly can set the VGA resolution to 1280x720, 1920x1080 or 1920x1200.
 - The three LEDs illuminate green to indicate the VGA resolution is selected.
- ⑤ **FW:** Micro-USB port for firmware upgrade.

3.2 Rear Panel



① VIDEO SOURCE:

- Three type-A female HDMI input ports to connect HDMI video source.
- One Type-C USB input port to connect the device with USB-C output, e.g. MacBook Pro.
- One DisplayPort input port to connect the DisplayPort video source.
- One 15-pin VGA input port to connect the VGA video source, and one stereo auxiliary audio input (3.5mm mini jack) can be embedded in VGA video.

② **HDMI OUT:** Type-A female HDMI output port to connect the video display.

③ **OPTICAL:** Toslink connector for digital audio output.

④ **L/R:** 5-pin terminal block for balanced audio output.

⑤ **EDID:** 4-pin DIP switch for EDID setting.

⑥ **IR IN:** 3.5mm mini jack to connect the IR receiver to control the switcher by the included IR remote.

⑦ **RS232:** 3-pin terminal block to connect the RS232 control device (e.g. PC) or a device to be controlled by RS232 commands.

⑧ **TCP/IP:** RJ45 connector to connect the control device (e.g. PC) to control the switcher via GUI.

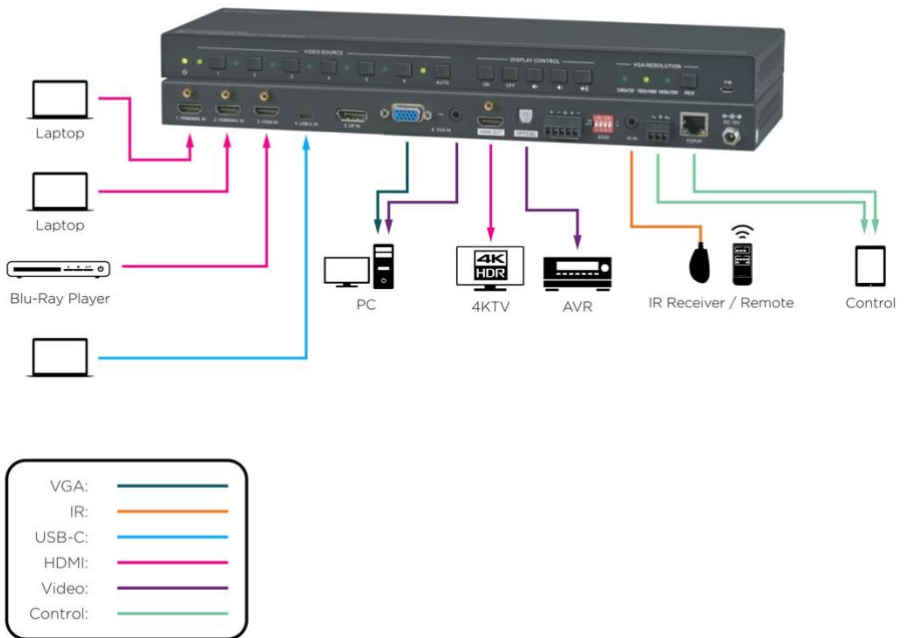
⑨ **DC 12V:** DC barrel port for power adapter connection.

4. System Connection

4.1 Usage Precaution

- Make sure all components and accessories included before installation.
- System should be installed in a clean environment with proper temperature and humidity.
- All of the power switches, plugs, sockets, and power cords should be insulated and safe.
- All devices should be connected before power on.

4.2 System Diagram



5. Button Control

5.1 Manual Switching

When the switcher is in the manual switching mode, the Auto Mode LED goes out. If need to change the input source, please directly press the **1, 2, 3, 4, 5** or **6** button, and the corresponding LED illuminates green immediately.

5.2 Automatic Switching




Press and hold the **AUTO** button at least three seconds to enable automatic switching, and the Auto mode LED will light.

When in the Auto mode, the switcher will switch according to the following rules:

- *The switcher will switch to the first available active input starting at input 1 to 6.*
- *New input: The switcher will automatically select the new input once detecting a new input.*
- *Reboot: If power is restored to the switcher, it will automatically reconnect the input before powered off.*
- *Source removed: When an active source is removed, the switcher will switch to the first available active input starting at 1-HDMI/MHL input.*
- *Press the Video Source button (1, 2, 3, 4, 5 or 6) can directly change the input source. If the corresponding source device is active, it will be switched as input source; otherwise, the switcher will switch to the first available active input starting at 1-HDMI/MHL input.*
- *Press and hold the **AUTO** button at least three seconds again can exit AUTO mode, but the input source will remain the current setting.*

5.3 Display Control

The switcher supports CEC, and the **DISPLAY CONTROL** buttons on the front panel are designed for Display On/Off and volume adjustment.

- **ON:** Display On.
- **OFF:** Display Off.
-  : Mute/unmute display audio.
-  : Volume down display audio.
-  : Volume up display audio.

5.4 VGA Resolution Selection

The **RES** button on the front panel is designed for VGA resolution selection.

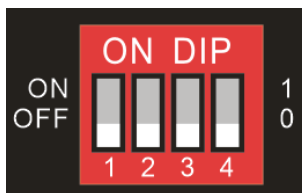
OFF: Display Off.

*Press **RES** button repeatedly to set the VGA resolution to 1280x720, 1920x1080 or 1920x1200, and its corresponding LED will illuminates green.*

5.5 EDID Setting

The Extended Display Identification Data (EDID) is used for the source device to match its video resolution with the connected display. By default, the source device obtains its EDID from the first connected display. Meanwhile, since the displays with different capabilities are connected to the switcher, the 4-pin DIP switch on the rear panel can be used to set the EDID to a built-in fixed value. Use the following table to determine the setting for the 4-pin DIP switch for specific video resolution and audio capabilities.

The switch represents “0” when in the lower (**OFF**) position, and it represents “1” while putting the switch in the upper (**ON**) position.



Switch Status	Video Resolution	Audio Format
0000 (Default)	EDID pass-through	
0001	1920x1080@60Hz RGB 4:4:4 8bit	Stereo Audio
0010	1920x1080@60Hz RGB 4:4:4 8bit	High Definition Audio
0011	1920x1080@60Hz RGB 4:4:4 12bit	Stereo Audio
0100	1920x1080@60Hz RGB 4:4:4 12bit	High Definition Audio
0101	3840x2160@60Hz RGB 4:2:0 12bit	Stereo Audio
0110	3840x2160@60Hz RGB 4:2:0 12bit	High Definition Audio
0111	3840x2160@60Hz HDR	Stereo Audio
1000	3840x2160@60Hz HDR	High Definition Audio
1001	1280x800@60Hz RGB 4:4:4 8bit	Stereo Audio
1010	1920x1200@60Hz RGB 4:4:4 8bit	Stereo Audio
1011	User-defined 1	

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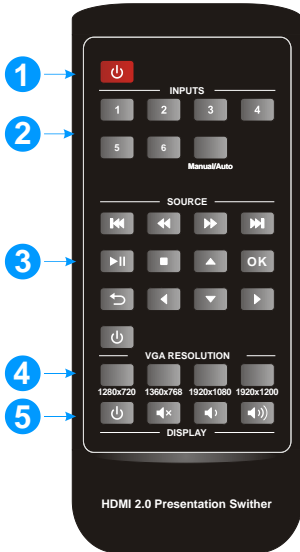
1100	User-defined 2
1101	User-defined 3
1110	User-defined 4
1111	Enable GUI or RS232 EDID management.

Note:

- *Stereo Audio: LPCM 2Ch*
- *High Definition Audio: LPCM 8Ch, AC-3 6Ch, DTS 5.1, Dolby Digital5.1*

6. IR Remote Control

Connect the **IR IN** port to an IR receiver, the switcher can be controlled by the below IR remote.



- ① Enter or exit standby mode.
- ② Video input selection buttons (1~6) and **AUTO** mode button.
- ③ Source device control buttons.

	Page Up		Page Down
	Rewind		Fast Forward
	Pause/Play		Stop
	Exit		Enter
	Up		Down
	Left		Right
	Power On/Off		

- ④ VGA resolution selection buttons.
- ⑤ Display device control buttons.

	Power On/Off		Mute/Unmute
	Volume Down		Volume Up

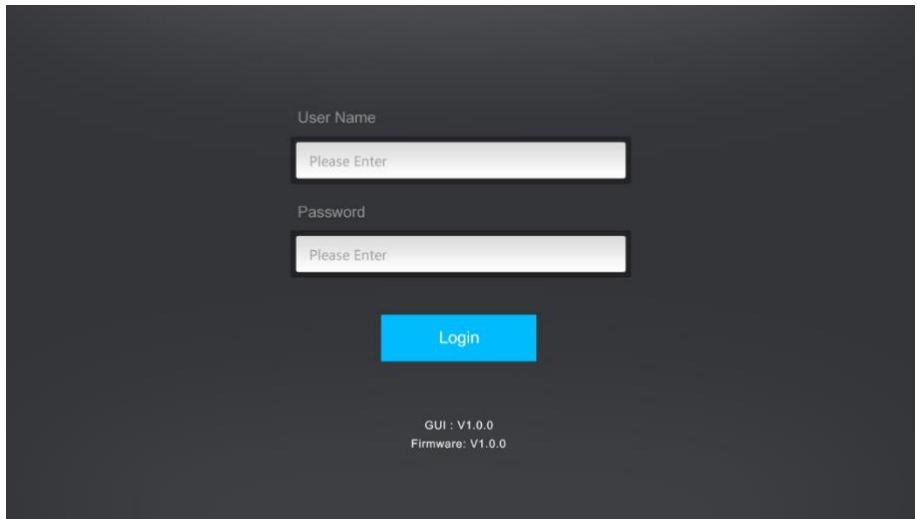
7. GUI Control

The switcher also be controlled via TCP/IP, and the default IP setting is:

IP Address: 192.168.0.178

Subnet Mask: 255.255.250.0

Please type **192.168.0.178** in the internet browser, and it will enter the below log-in webpage:



User Name
Please Enter

Password
Please Enter

Login

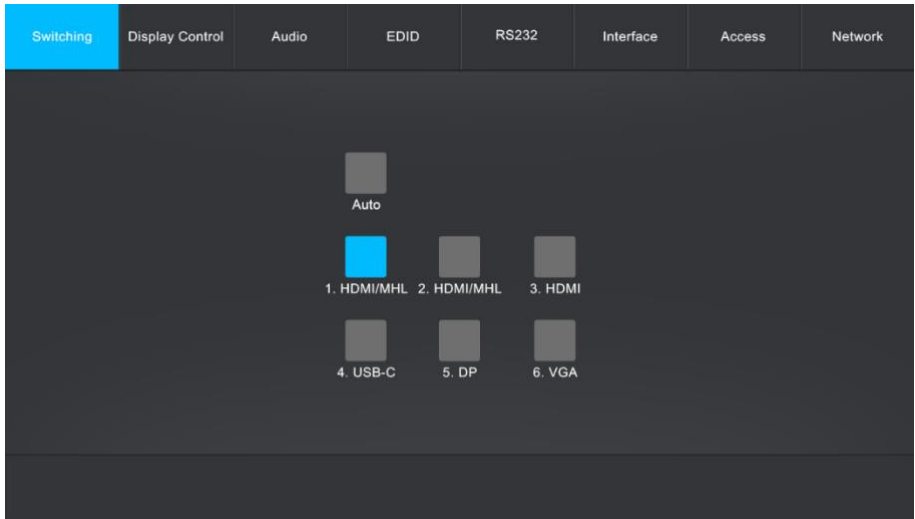
GUI : V1.0.0
Firmware: V1.0.0

Username: admin

Password: admin

Please type the user name and password, and then click **Login** to enter the section for video switching.

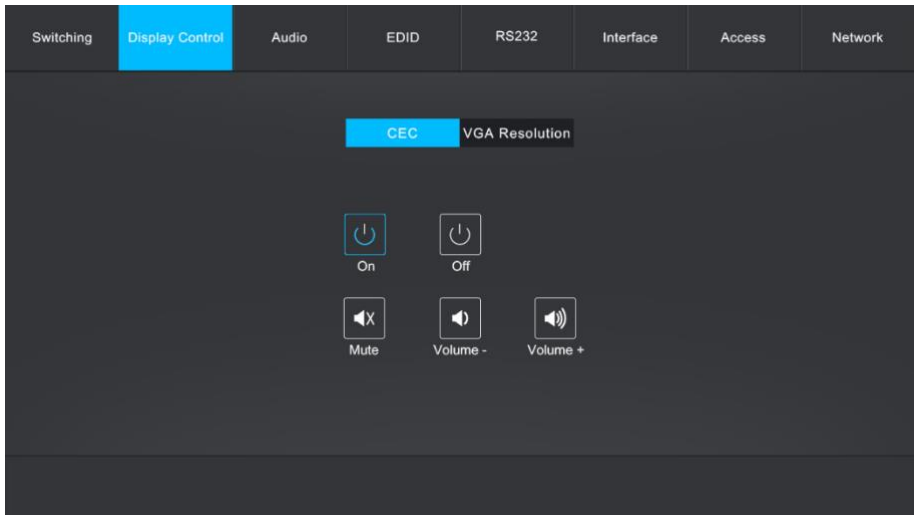
7.1 Switching Tab






- Click the **AUTO** button to enable automatic switching mode.
- Click **1~6** button to select input source respectively.

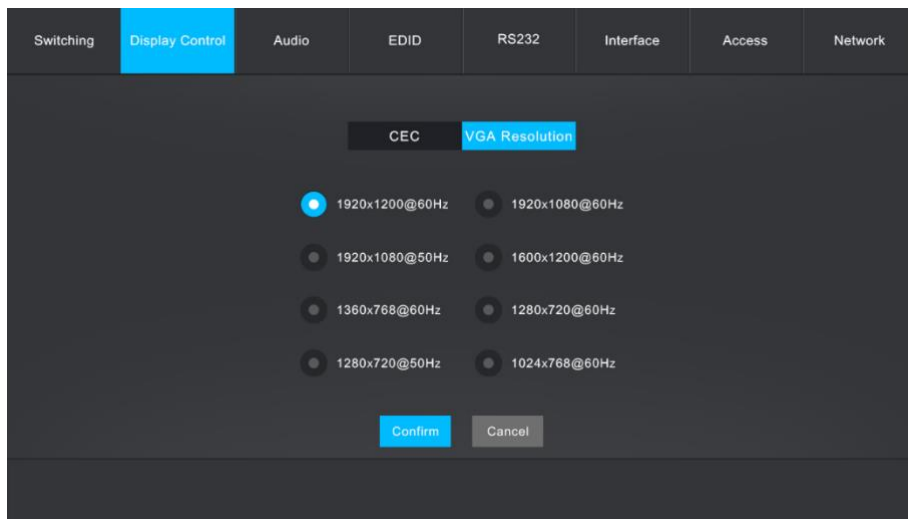
7.2 Display Control Tab

1) CEC Control



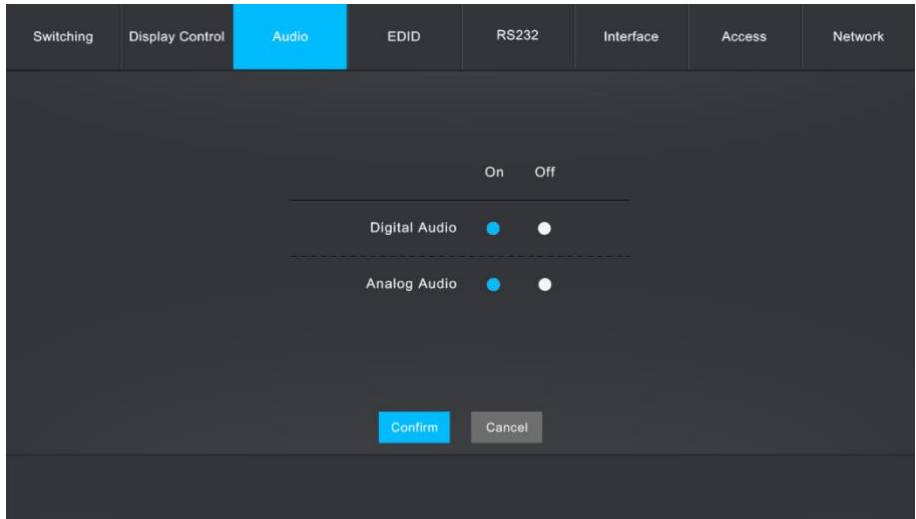
- **ON:** Display On.
- **OFF:** Display Off.
-  : Mute/unmute display audio.
-  : Volume down display audio.
-  : Volume up display audio.

2) VGA Resolution Selection



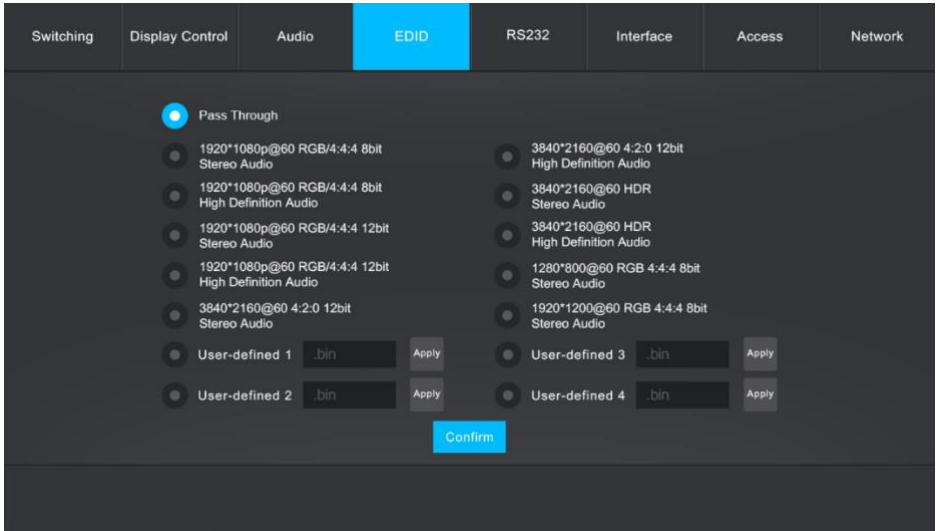
- VGA output resolution can be selected as 1024x768@60Hz, 1280x720@50Hz, 1280x720@60Hz, 1360x768@60Hz, 1600x1200@60Hz, 1920x1080@50Hz, 1920x1080@60Hz (Default) or 1920x1200@60Hz.

7.3 Audio Tab



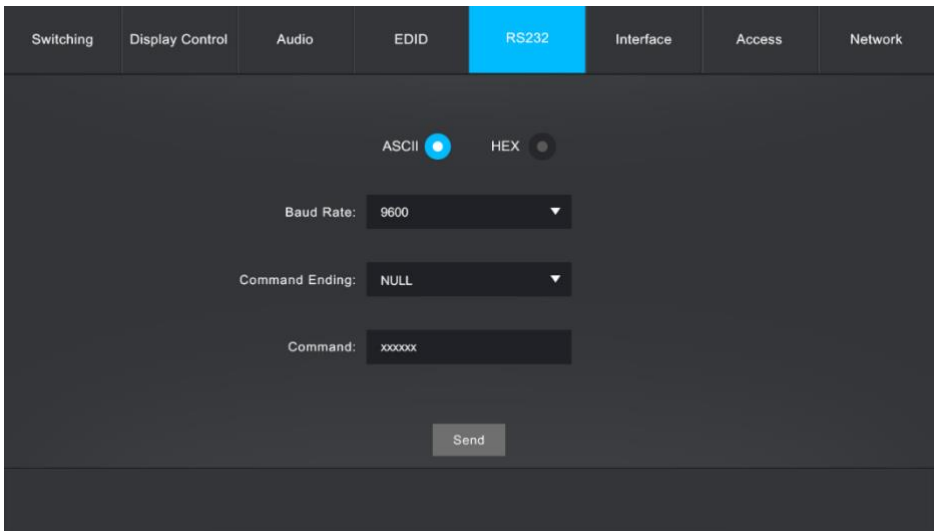
- Turn on or turn off the digital audio output.
- Turn on or turn off the analog audio output.

7.4 EDID Tab



- Before select EDID in this tab, please ensure the 4-pin DIP switch on the rear panel is on the “1111” position.

7.5 RS232 Tab



- **Baud Rate:** Supports 2400, 4800, 9600, 19200, 38400, 57600 or 115200.
- **Command Ending:** NULL, CR, LF or CR+LF can be chosen.
- **Command:** Type the command in this box to control the third-party device which is connected to the RS232 port of the switcher.

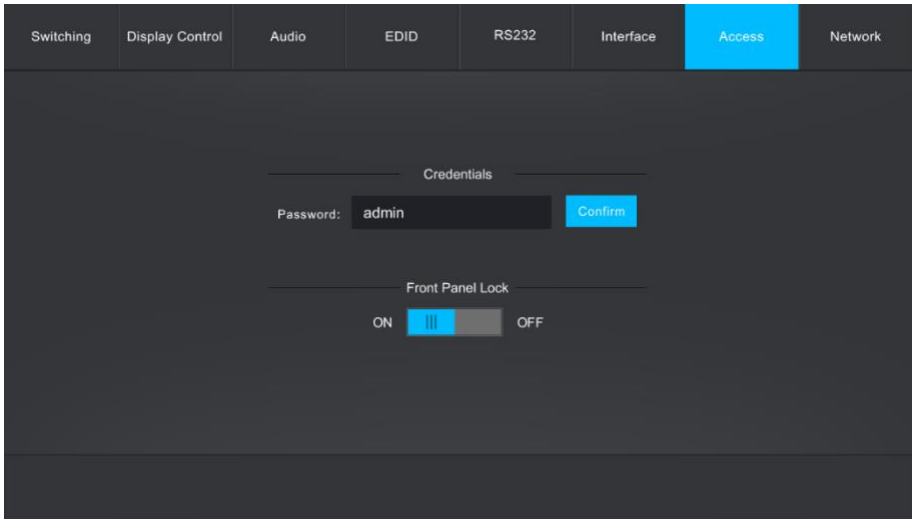
7.6 Interface Tab

The screenshot displays the 'Interface' tab in a dark-themed web interface. At the top, there is a navigation bar with tabs for 'Switching', 'Display Control', 'Audio', 'EDID', 'RS232', 'Interface' (highlighted in blue), 'Access', and 'Network'. Below the navigation bar, the main content area contains the following elements:

- Title Bar Label:** A text input field with a dark background.
- Button Labels:** A section containing six input fields arranged in two columns and three rows:
 - 1. HDMI/MHL
 - 2. HDMI/MHL
 - 3. HDMI
 - 4. USB-C
 - 5. DP
 - 6. VGA
- Confirm** and **Cancel** buttons at the bottom center.

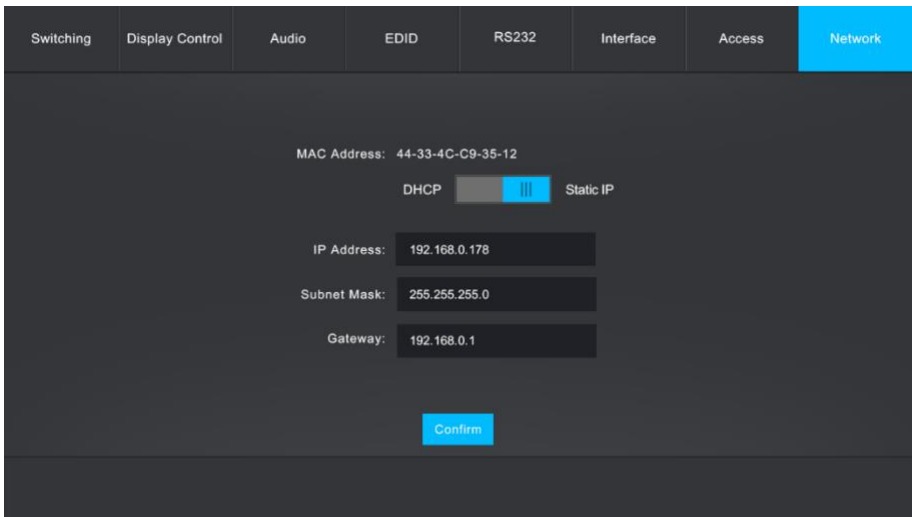
- Modify the title bar label.
- Modify the button labels.

7.7 Access Tab



- Modify the login password.
- Lock or unlock the front panel buttons.

7.8 Network Tab

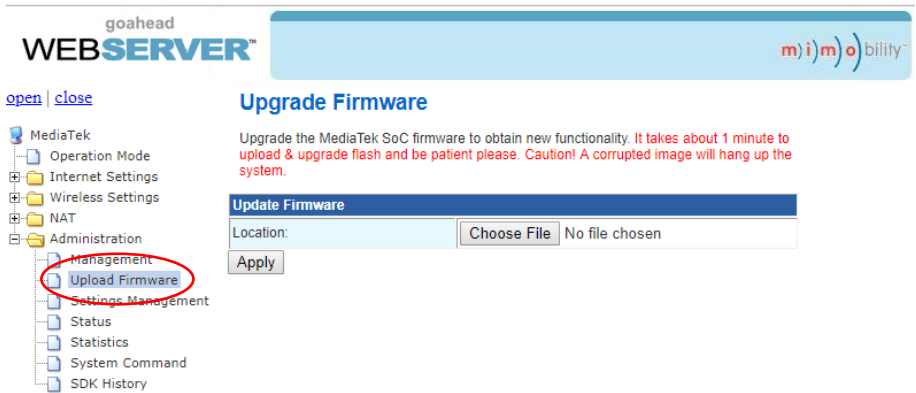


- Set Static IP or Dynamic Host Configuration Protocol (DHCP).
- Modify the static IP Address, Subnet Mask, and Gateway.

7.9 GUI Upgrade

Please visit at <http://192.168.0.178:100> for GUI online upgrade.

Type the username and password (the same as the GUI log-in setting, modified password will be available only after rebooting) to login the configuration interface. After that, click **Administration** in the source menu to get to **Upload Firmware** as shown below:



Select the update file and click **Apply** button, and then it will start upgrade process.

8. RS232 Control

Connect the RS232 port to control device (e.g. PC) with RS232 cable. The switcher can be controlled by sending the RS232 commands.

8.1 RS232 Control Software

- **Installation:** Copy the control software file to the control PC.
- **Uninstallation:** Delete all the control software files in corresponding file path.

Basic Setting:

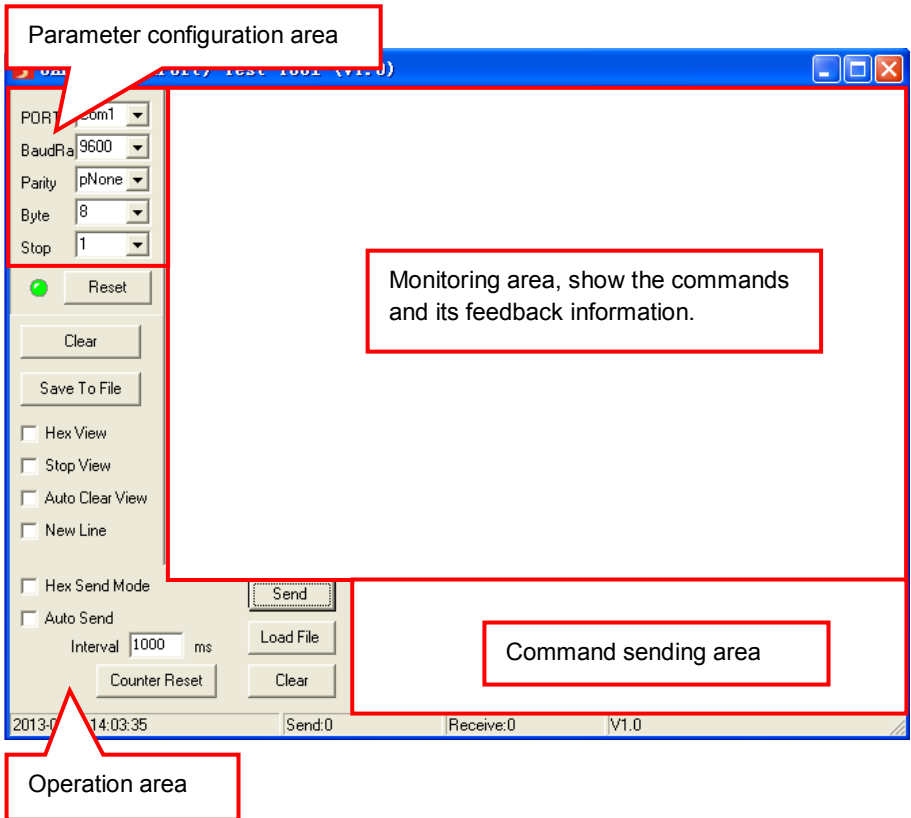
Connect the switcher with all input devices and output devices needed, then to connect it with a PC which is installed with RS232 control software. Double-click the software icon to run this software.

Here take the software **CommWatch.exe** as an example:



CommWatch.exe

The main view is shown as below:



Please set the parameters of COM number, bound rate, data bit, stop bit and the parity bit correctly, and then the command is ready to be sent in command sending area.

8.2 RS232 Command

Communication protocol: RS232 Communication Protocol

Baud rate: 9600

Data bit: 8

Stop bit: 1

Parity bit: none

Note:

- All commands not need to end with “<CR><LF>”.
- In the commands, “[”and “]” are symbols for easy reading and do not need to be typed in actual operation.
- Please remember to end the commands with the ending symbols “.” or “;”.
- Please type the command carefully due to case-sensitive.

8.2.1 Device Control

Command	Function	Feedback Example
POWON.	Power on system.	POWER ON!
POWOFF.	System standby.	POWER OFF!
LOCK.	Lock front panel buttons.	FRONT PANEL LOCKED!
UNLOCK.	Unlock front panel buttons.	FRONT PANEL UNLOCK!
GETGUIIP.	Report GUI IP.	GUI_IP:192.168.0.178
SETGUIIP: [xxx.xxx.xxx.xxx].	Set GUI IP to [xxx.xxx.xxx.xxx].	Example: SETGUIIP:192.168.0.178. Feedback: SETGUIIP:192.168.0.178!
STA.	Report system status.	GUI/RS232 QUERY STATUS! SCU61E VERSION V1.0.0 POWER ON! FRONT PANEL UNLOCK! HDMI OUT SWITCH TO AUTO MODE! HDMI OUT SWITCH TO 2! DIP0000! ⑤ DIP EDID0000! SPDIF OUT ON!

		IIS OUT ON!
RST.	Factory reset.	FACTORY DEFAULT! SCU61E VERSION V1.0.0 POWER ON! FRONT PANEL UNLOCK! HDMI OUT SWITCH TO AUTO MODE! HDMI OUT SWITCH TO 1! DIP0000! DIP EDID0000! SPDIF OUT ON! IIS OUT ON!
HELP.	Get the command list.	RS232/GUI COMMANDS LIST: 1 - POWON 2 - POWOFF 3 - RST 4 – UNLOCK ...

8.2.2 Source Switching

Command	Function	Feedback Example
HDMI1.	Switch to HDMI input 1.	HDMI OUT SWITCH TO 1!
HDMI2.	Switch to HDMI input 2.	HDMI OUT SWITCH TO 2!
HDMI3.	Switch to HDMI input 3.	HDMI OUT SWITCH TO 3!
HDMI4.	Switch to HDMI input 4.	HDMI OUT SWITCH TO 4!
HDMI5.	Switch to HDMI input 5.	HDMI OUT SWITCH TO 5!
HDMI6.	Switch to HDMI input 6.	HDMI OUT SWITCH TO 6!
HDMI.A.	Enable auto switching mode.	HDMI OUT SWITCH TO AUTO MODE!
HDMI.M.	Enable manual switching mode.	HDMI OUT SWITCH TO MANUAL MODE!

8.2.3 VGA Resolution Selection

When VGA source is selected, the below commands can be used to set the VGA output resolution.

Command	Function	Feedback Example
VGARES1.	Set the VGA output resolution to 1024x768@60Hz.	SET RESOLUTION OF VGA OUTPUT TO 1024x768@60Hz!
VGARES2.	Set the VGA output resolution to 1280x720@50Hz.	SET RESOLUTION OF VGA OUTPUT TO 1280x720@50Hz!
VGARES3.	Set the VGA output resolution to 1280x720@60Hz.	SET RESOLUTION OF VGA OUTPUT TO 1280x720@60Hz!
VGARES4.	Set the VGA output resolution to 1360x768@60Hz.	SET RESOLUTION OF VGA OUTPUT TO 1360x768@60Hz!
VGARES5.	Set the VGA output resolution to 1600x1200@60Hz.	SET RESOLUTION OF VGA OUTPUT TO 1600x1200@60Hz!
VGARES6.	Set the VGA output resolution to 1920x1080@50Hz.	SET RESOLUTION OF VGA OUTPUT TO 1920x1080@50Hz!
VGARES7.	Set the VGA output resolution to 1920x1080@60Hz.	SET RESOLUTION OF VGA OUTPUT TO 1920x1080@60Hz!
VGARES8.	Set the VGA output resolution to 1920x1200@60Hz.	SET RESOLUTION OF VGA OUTPUT TO 1920x1200@60Hz!
VGAAUTO.	Auto adjust the VGA output image.	VGA AUTO ADJUST!
VGAAUPGR.	Upgrade the firmware Of VGA input port chip	UPGRADING FIRMWARE OF VGA CHIP!

8.2.4 EDID Management

Command	Function	Feedback Example
EDIDR[xxxx].	Read the preset EDID. [xxxx] represents the 4-pin DIP switch status.	EDID_0001! ...
EDIDUSE[xxxx].	Invoke the preset EDID. [xxxx] represents the 4-pin DIP switch status.	EDIDUSE0001! EDID_RS232&GUI_MODE! EDID0001!

- **User-define EDID**

There are four EDID values can be customized by sending the below command.

Note: When send the below commands to configure EDID, the 4-pin EDID DIP switch on the rear panel must be in the “1111” status.

Command	Function & Operation
EDIDW[xxxx].	<p>User-define EDID. xxxx = 1011, 1100, 1101 or 1110.</p> <p>Operation:</p> <p>Step 1: Prepare the EDID file (.bin).</p> <p>Step 2: Set the 4-pin DIP switch to “1111” status.</p> <p>Step 3: Send the command “EDIDW1101.”, and the feedback is “PLEASE SEND THE EDID FILE!”.</p> <p>Step 4: Send the EDID file (.bin). If successfully upload, the feedback is: “RECEIVED THE FILE, LENGTH=134! EDID1101 UPDATE SUCCESSFULLY!”</p>

8.2.5 Audio Control

Command	Function	Feedback Example
IISON.	Turn on the stereo analog L/R audio output.	IIS OUT ON!
IISOFF.	Turn off the stereo analog L/R audio output.	IIS OUT OFF!
SPDIFON.	Turn on the Toslink digital audio output.	SPDIF OUT ON!
SPDIFOFF.	Turn off the Toslink digital audio output.	SPDIF OUT OFF!

8.2.6 Display Control

Command	Function	Feedback Example
TVON.	Power on the display.	CEC TV POWER ON!
TVOFF.	Power off the display.	CEC TV POWER OFF!
TVVOL+.	Increase the display audio.	CEC TV VOLUME INCREASE!
TVVOL-.	Decrease the display audio.	CEC TV VOLUME DECREASE!
TVMUTE.	Mute/unmute the display.	CEC TV VOLUME MUTE/UNMUTE!

8.2.7 CEC Control

If the input sources and display support CEC, they can be controlled by sending the below command to replace IR remote.

Command	Description	Command Example													
CECxx <yy:yy:yy>.	Send CEC command "yy yy yy" to control the source device or the display device.	CEC00 <40:44:41>.													
	<ul style="list-style-type: none"> The "xx" represents the port number. <table border="1" data-bbox="397 790 763 1098"> <thead> <tr> <th>xx</th> <th>Port</th> </tr> </thead> <tbody> <tr> <td>00</td> <td>1-HDMI/MHL IN</td> </tr> <tr> <td>01</td> <td>2-HDMI/MHL IN</td> </tr> <tr> <td>02</td> <td>3-HDMI IN</td> </tr> <tr> <td>03</td> <td>4-USB-C IN</td> </tr> <tr> <td>04</td> <td>5-DP IN</td> </tr> <tr> <td>05</td> <td>HDMI OUT</td> </tr> </tbody> </table> <ul style="list-style-type: none"> The "<yy:yy:yy>" represents the specific control command of source device or display device. 	xx	Port	00	1-HDMI/MHL IN	01	2-HDMI/MHL IN	02	3-HDMI IN	03	4-USB-C IN	04	5-DP IN	05	HDMI OUT
xx	Port														
00	1-HDMI/MHL IN														
01	2-HDMI/MHL IN														
02	3-HDMI IN														
03	4-USB-C IN														
04	5-DP IN														
05	HDMI OUT														

8.2.8 Third-party Device Control

The switcher supports RS232 pass-through control, the third-party device can be controlled by RS232 command, and the command format as shown below:

Command	Function	Command Example
/+[B]:xxx.	xxx: ASCII string. The "B" represents the baud rate of third-party device. B=1, the baud rate is 2400 B=2, the baud rate is 4800 B=3, the baud rate is 9600 B=4, the baud rate is 19200 B=5, the baud rate is 38400 B=6, the baud rate is 57600 B=7, the baud rate is 115200	/+3:abc123
		Send the ASCII command "abc123" to the third-party whose baud rate is 9600.
/-[B]:xx xx xx.	xx xx xx: HEX string. The "B" represents the baud rate of third-party device. B=1, the baud rate is 2400 B=2, the baud rate is 4800 B=3, the baud rate is 9600 B=4, the baud rate is 19200 B=5, the baud rate is 38400 B=6, the baud rate is 57600 B=7, the baud rate is 115200	/-3:1A 2A 3A 4A
		Send the HEX command "1A 2A 3A 4A" to the third-party whose baud rate is 9600.
CMDON/+ [B]:xxx.	Send ASCII command "xxx" to power on the third-party device.	CMDON/+3:abc123
CMDON/- [B]:xx xx xx.	Send HEX command "xx xx xx" to power on the third-party device.	CMDON/-3:1A 2A 3A 4A
CMDOFF/+ [B]:xxx.	Send ASCII command "xxx" to power off the third-party device.	CMDOFF/+3:abc123
CMDOFF/- [B]:xxx.	Send HEX command "xx xx xx" to power off the third-party device.	CMDOFF/-3:1A 2A 3A 4A

9. Panel Drawing



10. Troubleshooting & Maintenance

Problems	Potential Causes	Solutions
Output image with snowflake.	Bad quality of the connecting cable.	Try another high quality cable.
	Fail or loose connection.	Make sure the connection is properly and tightly connected
No output image when switching.	No signal at the input / output end.	Check with oscilloscope or multimeter if there is any signal at the input/ output end.
	Fail or loose connection.	Make sure the connection is good.
	The switcher is broken.	Send it to authorized dealer for repairing.
POWER indicator doesn't work or no respond to any operation.	Fail connection of power cord.	Make sure the power cord connection is good.
EDID management does not work normally.	The HDMI cable is broken at the output end.	Change for another HDMI cable which is in good working condition.
Static becomes stronger when connecting the video connectors.	Bad grounding.	Check the grounding and make sure it is connected well.
Cannot control the device by control device (e.g. a PC) through RS232 port.	Wrong RS232 communication parameters.	Type in correct RS232 communication parameters.
	Broken RS232 port.	Send it to authorized dealer for checking.
Cannot control the device by front panel buttons while can control it through RS232 port.	The front panel buttons are locked.	Unlock the front panel buttons.

Note: If the problem still remaining after following the above troubleshooting steps, please contact KanexPro directly at support@kanexpro.com for further assistance.

11. Customer Service

The return of a product to our Customer Service implies the full agreement of the terms and conditions hereinafter. These terms and conditions may be changed without prior notice.

1) Warranty

The limited warranty period of the product is fixed three years covering parts & labor

2) Scope

These terms and conditions of Customer Service apply to the customer service provided for the products or any other items sold by authorized distributor only.

3) Warranty Exclusion

- Warranty expiration.
- Factory applied serial number has been altered or removed from the product.
- Damage, deterioration or malfunction caused by:
 - ✓ Normal wear and tear.
 - ✓ Use of supplies or parts not meeting our specifications.
 - ✓ No certificate or invoice as the proof of warranty.
 - ✓ The product model showed on the warranty card does not match with the model of the product for repairing or had been altered.
 - ✓ Damage caused by force majeure.
 - ✓ Servicing not authorized by distributor.
 - ✓ Any other causes which does not relate to a product defect.
- Shipping fees, installation or labor charges for installation or setup of the product.

4) Documentation

Customer Service will accept defective product(s) in the scope of warranty coverage at the sole condition that the defeat has been clearly defined, and upon reception of the documents or copy of invoice, indicating the date of purchase, the type of product, the serial number, and the name of distributor.

**Contact us at Toll free (888)875-1368 x117, International +1(714)332.1681
or email directly to support@kanexpro.com**